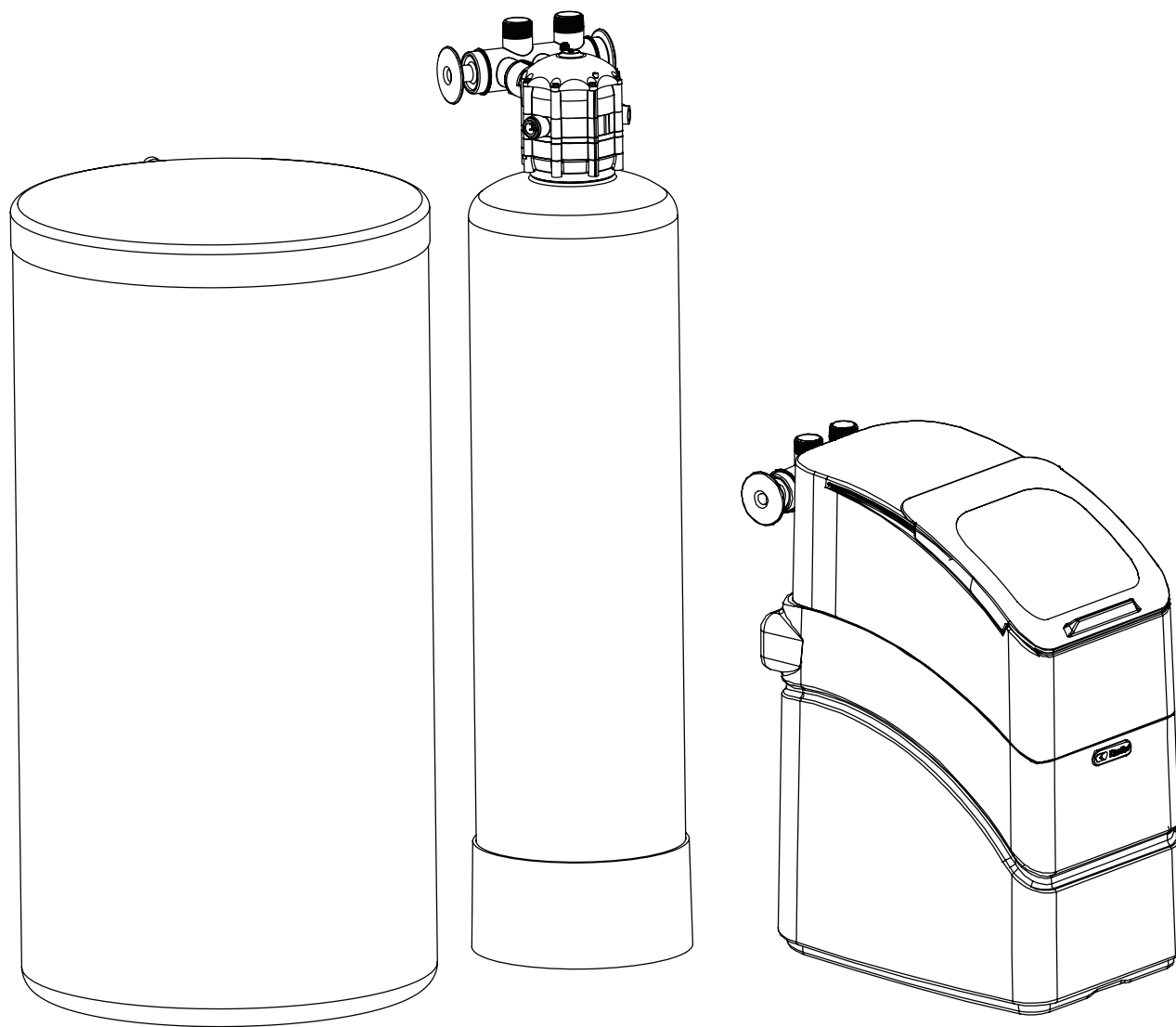


Kinetico
ESSENTIAL
SERIES®

WATER SOFTENERS

Technical Manual



Models:

Essential Gold (15759)

Essential Platinum (15210)

TABLE OF CONTENTS

I.	ABOUT THIS MANUAL	4
II.	SERIES OVERVIEW	5
III.	SYSTEM DATA SHEETS	6
	Essential Gold.....	6
	Essential Platinum.....	7
	Essential Platinum Brine Tank	8
	Essential Brine Valve Settings	8
IV.	DETAILED OPERATION / FUNCTION	9
	Level One Operation	9
	Water Metering.....	9
	Meter Gearing	9
	AccuDial® Use Mater	9
	AccuDial® Meter Reset.....	10
	Regeneration Gearing.....	10
	Regeneration Control Disc.....	10
	Lower Valving Section	10
	Level 3.....	10
	Regeneration Flow Control.....	10
	Regeneration Nozzle.....	10
	Flow Nozzle	10
	Venturi	11
	Level 4	11
	Level 5.....	11
	Level 6/Base.....	11
	Media Tank.....	12
	Resin.....	12
	Upper / Lower Distributors	12
	Riser Tube	12
	Brine Tank	12
	Brine Valve.....	12
V.	VALVE MAINTENANCE.....	13
	Servicing the Venturi	13
	System Disassembly	14-17
	Maintenance.....	17
	Valve Assembly.....	18-19
	AccuDial® Assembly.....	20-21
	Setting the AccuDial®	22
	Manual Regeneration.....	22
VI.	REGENERATION SEQUENCE	23-25
VII.	SYSTEM COMPONENTS	26
	In / Out Adapters.....	26
	In / Out Adapter Kits	27
	System By-pass.....	28
VIII.	TROUBLESHOOTING.....	29
	Ten Steps to Determine the Problem	29-30
	Hard Water	31
	High Salt Use	31
	Frequent Regeneration.....	32
	Unit Stuck In Cycle	32
	Equipment Noise.....	32
	Run to Drain.....	33
	Salty Water	33
IX.	PARTS	34
	Level One Assembly	34
	Gearing Stacks	35
	Level Three Assembly	35
	Level Four Assembly	36
	Level Five Assembly	37
	Level Six Assembly	36
	Levels and Level Seals.....	37
	Brine Valves, Tanks and Tubes	38
	Essential Gold	38
	Essential Platinum	39

I. About this Manual

This manual provides additional technical information regarding Kinetico Essential Series Softeners. This additional technical information gives guidance for the advanced service and set-up of these products. This manual will use various icons to help highlight issues that are relevant to the safe operation of this equipment. The following icons will be used as described:



General information regarding the application of this product will be highlighted by this icon. This will include technical specifications and expected operational results.



Maintain safe pressure

This sign indicates the safe operating pressure range.



Consult Maintenance Section

Refer to the maintenance section for specific instructions.



Consult Equipment Specifications Section

Refer to the equipment specifications section for specific instructions.



Consult MSDS Sheets



A **caution icon** will be used to present any information that may hold a potential hazard or concern during the installation, use or maintenance of this product. Should this information not be followed, it may result in damage to this equipment and its surroundings.



Pinch point or crushing hazard



Chemical hazard



The **warning icon** will be used to present any information that may result in a severe hazard or concern during the installation, use or maintenance of this product. Should this information not be followed, it may result in severe physical harm.



Stay Clear



Do Not Touch



No Access

Only properly trained and authorized persons can enter area or open panel.



Any tools or materials required during the installation, use or maintenance of this equipment will be preceded by this icon. Using these specific tools will minimize time and effort. Not using the proper tool may result in damage to this equipment, its surroundings or even physical harm.

II. Series Overview

The Kinetico Essential Series softeners provide soft water for residential applications. The unique design of Kinetico's Solitaire control valve allows for all softener functions to operate automatically and non-electrically.

Service

During the service operation of the Essential, water is being processed by the softener, and the unit will deliver soft water. While the Essential is designed as a compact water softener, its technology base provides for a high efficiency regeneration (over 4,000 grains / lb. of salt removed, which is the standard for a highly efficient water softener), full flow at a low pressure loss.

By-pass / Regeneration

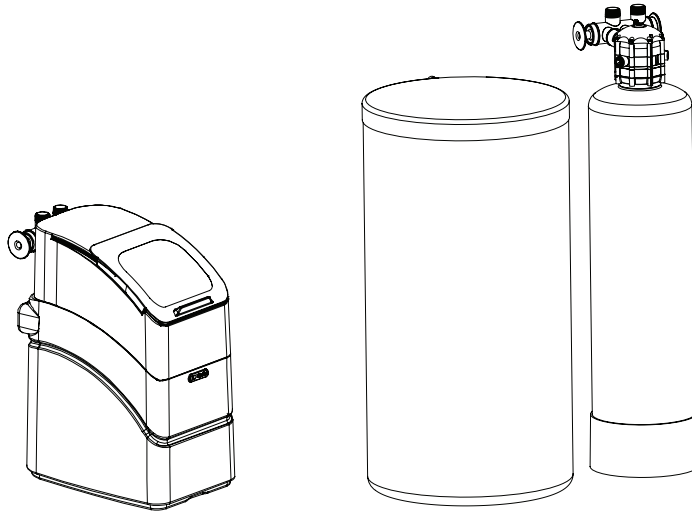
Since the Essential is a single tank softener, during the regeneration period, the unit cannot make soft water. To alleviate this concern, two design elements are included. First, during a regeneration, the unit automatically by-passes water, so the customer is never without water. Second, the regeneration sequence is designed to operate as quickly as possible. In many cases, this time will be less than 15 minutes for a complete recharge of the system.

AccuDial®

To adjust the regeneration frequency, the Essential uses a variable use meter; this meter is called AccuDial. The AccuDial is intended to be set by an authorized service provider, so the detailed description of this process is not described in the Owner's Manual for the equipment.

Series Range

Two Essential models are available:

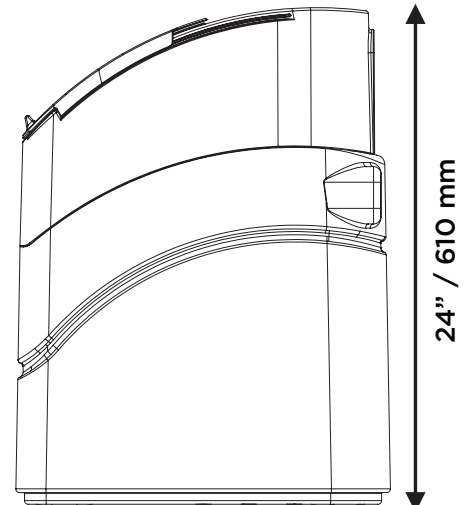
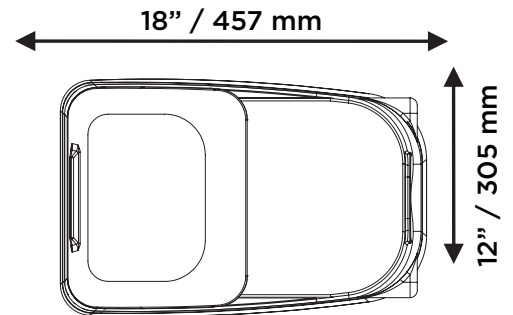
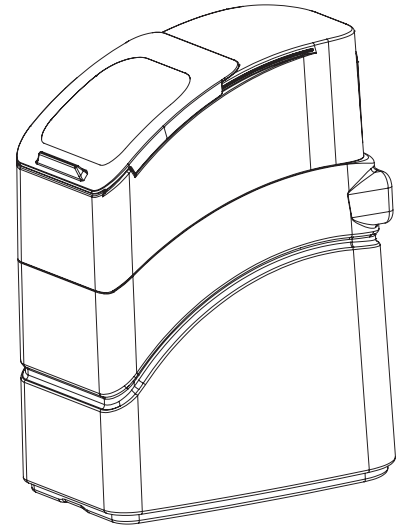


	Essential Gold	Essential Platinum
Tank Size	8" x 17"	9" x 35"
Service Flow Rate	9.5 gpm	10 gpm
Resin Type	Fine Mesh	Standard Mesh
Maximum Hardness	42 gpg	50 gpg
Brine Tank	Integrated with Cabinet	Stand Alone

III. System Data Sheets

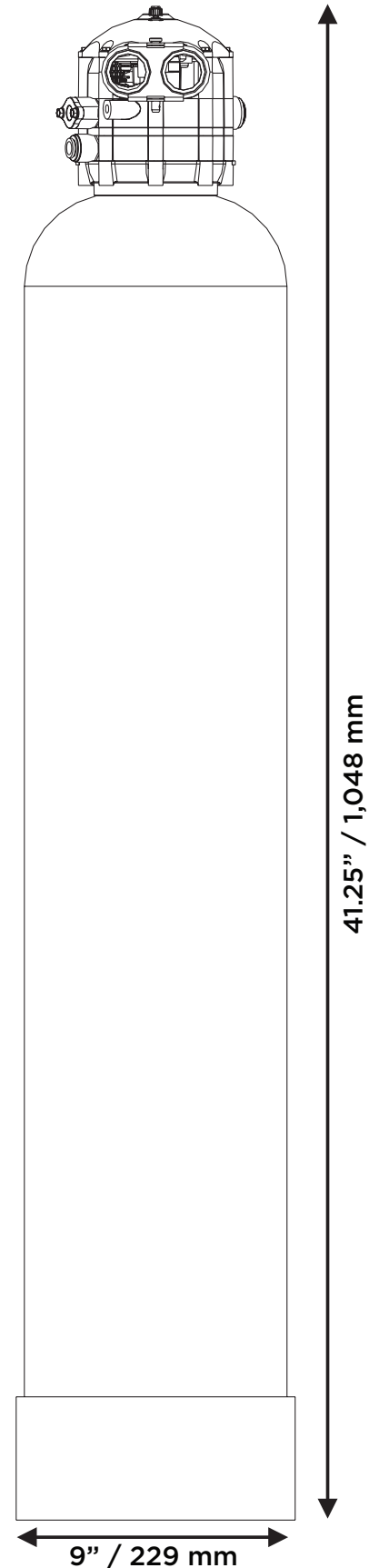
Essential Gold

Design Specifications		
Flow Rate @ 15 psid	9.5 gpm	36 Lpm
Pressure Range	25 - 125 psi	1.7 - 8.6 bar
Temperature Range	35° - 120°F	2° - 50°C
Free Chlorine	≤1.0 mg/L	≤1.0 mg/L
Compensated Hardness	≤42 gpg	≤684 mg/L
Iron (ferrous)	<0.5 mg/L	<0.5 mg/L
Iron (ferric)	<0.01 mg/L	<0.01 mg/L
System Components		
Media Vessel (Qty. 1)	8" x 17"	203 mm x 432 mm
Media Vessel Construction	Fiberglass Wrapped Polyethylene	
Empty Bed Volume	0.37 cubic feet	10.5 liters
Media Type	Fine Mesh Cation Resin	
Media Volume (per tank)	0.37 cubic feet	10.5 liters
Total Bed Depth	17"	432 mm
Free Board	None	
Riser Tube	1.05" ABS	27 mm ABS
Distributor Upper	0.007" Slots, Cone Type	0.18 mm Slots, Cone Type
Distributor Lower	0.007" Slots, Cone Type	0.18 mm Slots, Cone Type
Regeneration Control	Volumetric	
Service Flow	Upflow	
Regeneration Flow	Downflow	
Regeneration Type	Countercurrent	
Hard Water By-pass During Regeneration	Automatic	
Salt Capacity (Pellet)	60 lb	27.2 kg
System By-pass	Optional	
Connections		
Inlet / Outlet Connections	Custom Adapter and Bracket	
Drain Connection	0.5" Quick Connect Tubing	
Brine Line Connection	0.375" Quick Connect Tubing	
Brine Tank Overflow	0.625" Tubing Barb	
Power	None	
System Part Number		
Essential Gold	15759	
Dimensions and Weight		
Height	24"	610 mm
Width	12"	305 mm
Depth	18"	457 mm
Shipping Weight	50 lb	22.7 kg
Operating Weight	130 lb	59.0 kg
Regeneration Specifications at 35 psi		
Offline Time During Regeneration Cycle	13.5 minutes	
Total Regeneration Cycle Time	15 minutes	
Total Regeneration Volume	6.6 gallons	25 liters
Salt Used per Regeneration	0.8 lb	0.36 kg
Salt Dose	2.1 lb / cu ft3	33.7 grams NaCl/liter resin
System Capacity	3,660 grains	237 grams
Backwash Flow Rate	1.0 gpm	3.78 Lpm



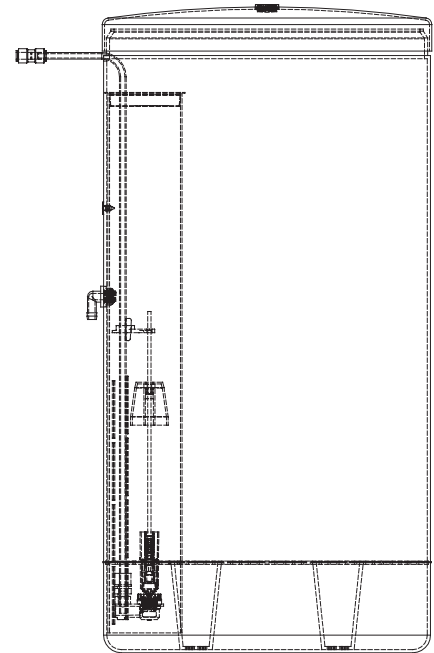
Essential Platinum

Design Specifications		
Flow Rate @ 15 psid	10.0 gpm	38 Lpm
Flow Rate @ 30 psid	15.0 gpm	57 Lpm
Pressure Range	25 - 125 psi	1.7 - 8.6 bar
Temperature Range	35° - 120°F	2° - 50°C
Free Chlorine	≤2.0 mg/L	≤2.0 mg/L
Compensated Hardness	≤50 gpg	≤855 mg/L
Iron (ferrous)	<0.5 mg/L	<0.5 mg/L
Iron (ferric)	<0.01 mg/L	<0.01 mg/L
System Components		
Media Vessel (Qty. 1)	9" x 35"	229 mm x 889 mm
Media Vessel Construction	Fiberglass Wrapped Polyethylene	
Empty Bed Volume	1.0 cubic feet	28.3 liters
Media Type	Non-Solvent, High Capacity Cation Resin	
Media Volume (per tank)	0.6 cubic feet	17 liters
Free Board	None	
Riser Tube	1.05" ABS	27 mm ABS
Distributor Upper	0.012" Slots, Cone Type	0.30 mm Slots, Cone Type
Distributor Lower	0.012" Slots, Cone Type	0.30 mm Slots, Cone Type
Regeneration Control	Volumetric	
Service Flow	Upflow	
Regeneration Flow	Downflow	
Regeneration Type	Countercurrent	
Hard Water By-pass During Regeneration	Automatic	
Water Used for Regeneration	Inlet Water, Unprocessed	
Water Used for Brine Tank Fill	Softened	
Salt Capacity (Pellet) 18" x 35" Brine Drum	200 lb	90.7 kg
System By-pass	Optional	
Connections		
Inlet / Outlet Connections	Custom Adapter and Bracket	
Drain Connection	0.5" Quick Connect Tubing	
Brine Line Connection	0.375" Quick Connect Tubing	
Brine Tank Overflow	0.5" Tubing Barb	
Power	None	
System Part Number		
Essential Platinum	15210	
Essential Platinum, No Brine Drum	15195	
Dimensions and Weight		
Height	41.25"	1,048 mm
Width	9"	229 mm
Depth	9"	229 mm
Shipping Weight	60 lb	27.2 kg
Operating Weight	300 lb	136.1 kg
Regeneration Specifications at 35 psi		
Offline Time During Regeneration Cycle	13.5 minutes	
Total Regeneration Cycle Time	15 minutes	
Total Regeneration Volume	9.5 gallons	36 liters
Salt Used per Regeneration	1.25 lb	0.57 kg
Salt Dose	2.1 lb / cu ft3	33.7 grams NaCl/liter resin
System Capacity	5,000 grains	324 grams
Backwash Flow Rate	2.5 gpm	9.5 Lpm



Essential Platinum Brine Tank

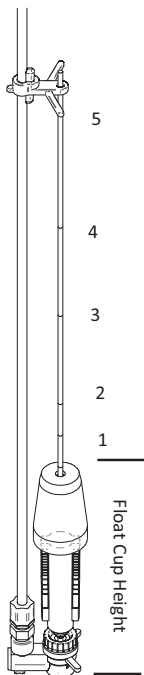
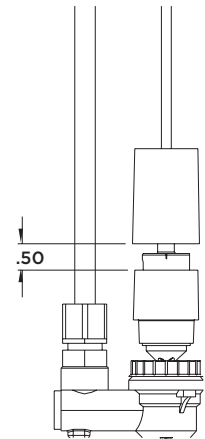
System Components		
Tank Construction	HDPE	
Connections		
Inlet / Outlet Connections	0.375" Tubing	
Drain Connection	0.625" Tubing	
System Part Number		
Complete Assembly (18" x 35")	15062	
Grid Plate Assembly (5" x 18")	1539	
Brine Well (4" x 30.5")	1610A	
Brine Valve Assembly (18" x 35"	7805	
Dimensions and Weight		
Height	35"	889 mm
Diameter	18"	458 mm
Shipping Weight	21 lb	9.5 kg
Salt Capacity	250 lb	114 kg
Operating Weight (Approximate)	335 lb	152 kg



Essential Brine Valve Settings

Essential Gold

These units come with a pre-adjusted brine valve. No additional set-up is required. The float is preset to a 0.8 lb. salt setting. This can be confirmed by measuring the distance of the float cup from the top of the fixed adjuster tube. This distance is 0.50 inches (drawing not to scale).



Essential Platinum

The standard settings for the float cup are located on the adjuster rod. The Essential Platinum should be set to 7 3/4". In many cases the float cup settings are a measured distance (in inches) from the bottom of the valve body to the top of the float cup. Align the very top of the float cup with the marked line or measurement on the adjuster rod. After the cup is set, check the alignment of the brine valve guide to ensure that it is still directly aligned over the brine valve body. Set to one (1).

Essential Platinum Settings	
Float Cup	1
Float Cup Height	7 3/4"
Adjuster Tube	1.25
Salt Setting	1.25

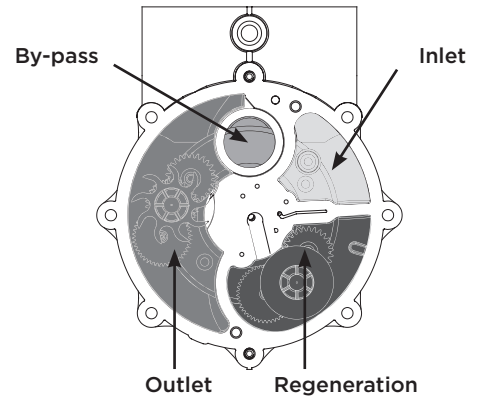
IV. Detailed Operation / Function

Kinetico's Essential Series Water Softeners use a simplex tank design. The design allows for completely automatic regeneration, using only the energy from the water pressure to drive all valve functions. Kinetico's simplex valve is called the Kinetico Solitaire™ valve



Level One Operation

Level One assembly consists of four chambers: inlet, outlet regeneration and by-pass chambers. Hard water enters the inlet chamber and travels to the media tank where it is treated. Treated water moves from the media tank to the outlet chamber. Contained in the outlet chamber is a water meter turbine, which turns only when water is used. Gears connect the water meter turbine to the water meter disc. The regeneration chamber is an independent chamber, which is only pressurized during the regeneration process. When pressurized, the regeneration flow drives the regeneration gearing, which in turn drives the control disc. The by-pass chamber is situated between the inlet and outlet chambers. During the regeneration process, the by-pass chamber is open, providing a flow connection between inlet and outlet.



Water Metering

The amount of water metered between a regeneration will be based on three factors: the configuration of the flow nozzle, the selection of the meter gears and the setting of the AccuDial disc. Both the meter gears and AccuDial disc are found as part of the Level 1 assembly.

Meter Gearing

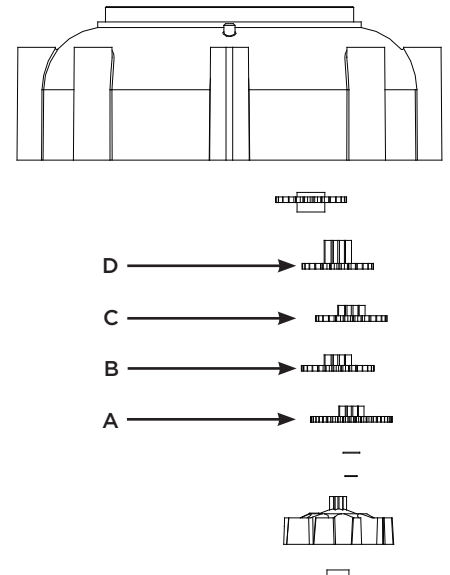
Depending on the model used, the maximum volume of water between regenerations will change. The gear stacks used are listed below:

Gearing				Standard Nozzle
A	B	C	D	Model
11	12	13	20	Gold/Platinum

AccuDial® Use Meter

For metering water use, the fully non-electric Solitaire valve includes Kinetico's patented AccuDial® technology. AccuDial provides linear adjustment of metered water volume across a very broad range, allowing the installer to set the system to virtually any desired water use between regenerations, in effect creating a customized system for each individual installation. No special tools or disassembly of the valve are required during set-up, and the setting can be re-adjusted at any time by following the illustrated step-by-step instructions on page 22.

Essential Gold & Platinum Meter Gearing



AccuDial® Meter Reset *(See Setting the AccuDial Section on page 22 for detailed instructions.)*

Resetting the AccuDial meter is simple:

1. Using a Phillips-head screwdriver, manually initiate a system regeneration by depressing and slowly turning the softener valve screw – located in the center of the valve cap – clockwise until four clicks are heard, and water begins to run through the system.
2. Determine AccuDial setting from AccuDial Selection Chart – Locate model number in left-hand column and read across corresponding row to water hardness level; AccuDial setting will be at top of column.
3. With AccuDial mechanism in “home” position (small arrow on disc will be at the six o'clock position), adjust AccuDial to proper setting by pushing down and turning adjustment knob.
4. Set inner numbered disc to desired position. Arrow will be pointing at the center of the numbered box for whole settings. For half settings, arrow will be pointing to the line between boxes.
5. Release adjustment knob and ensure that knob returns to up position.

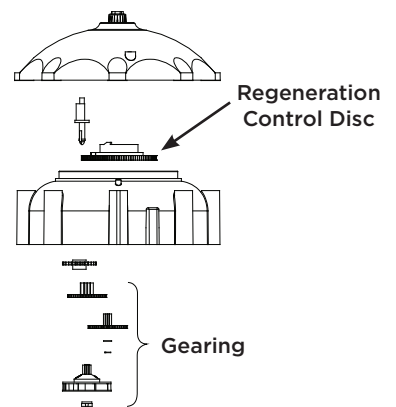
NOTE: Never set AccuDial with the small arrow pointing anywhere in the black-shaded area on the inner numbered disc. The system will not meter water accurately if set up in this manner.

Regeneration Gearing

The regeneration gearing connects the regeneration turbine to the stem gear and eccentric pin which drives the regeneration drive pawl and advances-the control disc.

Regeneration Control Disc

All valve positions are controlled by the control disc. As it turns, it covers and uncovers holes in the ceramic disc (located directly below the control disc), sending and receiving pressure signals to open and close all valve pistons.



Lower Valving Section



Level 3

NOTE: The Solitaire valve does not have a level 2.

Level 3 assembly interfaces with the level 1, communicating pressure signals from the control disc and ceramic disc to the valving captured by the levels 3, 4 and 5. In addition to being the pressure communication hub, the Level 3 also contains vital components such as the regeneration flow control, regeneration nozzle, meter flow nozzle and venturi.

Regeneration Flow Control

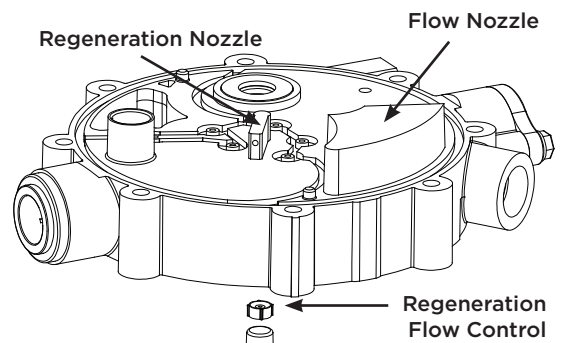
A 0.2 gpm jet regeneration flow control is used to limit the amount of water sent through the regeneration nozzle.

Regeneration Nozzle

The regeneration nozzle is used to accurately direct the 0.2 gpm flow at the regeneration turbine.

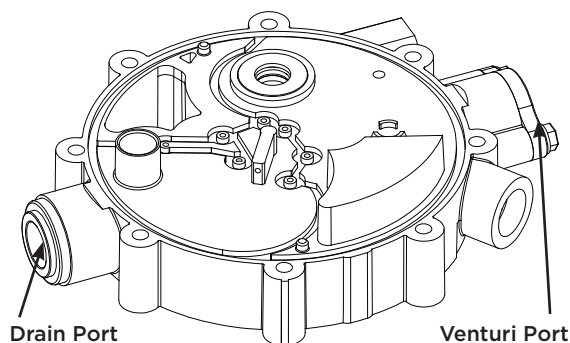
Flow Nozzle

Accuracy and range of the flow meter will depend on the nozzle used with the system. In the Solitaire valve, the flow nozzle is integrated within the level three. The shape of the nozzle is molded in the level 3 and the floor of the nozzle is a feature of the level 4.



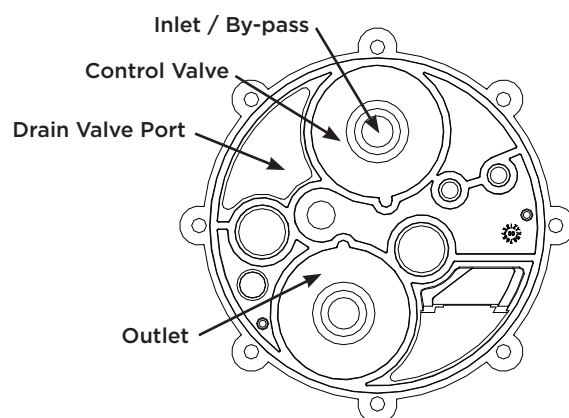
Venturi

The Essential Series Solitaire valve uses a one-piece venturi design to draw brine from the brine drum or cabinet into the resin tank for regeneration of the resin. The design of the Solitaire valve venturi and its location allow for easy access to the venturi and replacement/cleaning if necessary without disassembling the entire Solitaire valve. Refer to the Servicing Venturi Section for details.



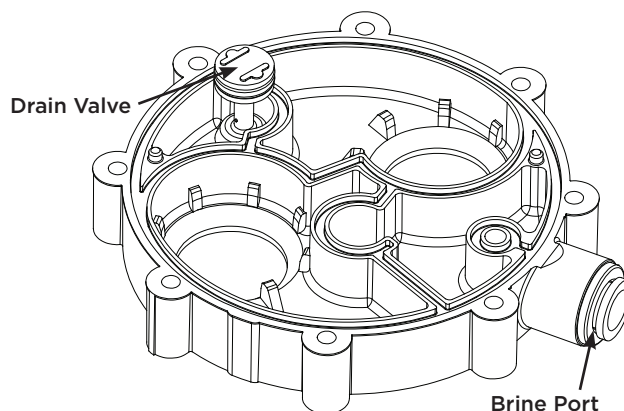
Level 4

The Level 4 contains 5 operating valves. These valves will seal with other levels, but in each case, the valve's shaft is captured in the level 4. These valves include: inlet/by-pass, outlet valve and spring loaded control valve. The servo valves are operated by the control disc. Together these valves control the flow of water through the system during service and regeneration.



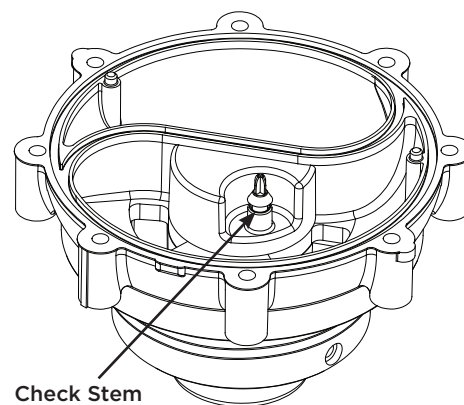
Level 5

The level 5 creates a surface for the valves contained in the level 4 to seal against. It also includes the brine port connection and drain valve.



Level 6 / Base

The final level of the valve is used to direct the normal service path of the water. Upflow is the standard flow direction. Since all regenerations are countercurrent, the regeneration direction will be downflow. Also holds the check stem.



Media Tank

Tank sizes vary from 8" x 17" to 9" x 35". These sizes only represent the size of the tank; they do not include the base of the tank. The media tank conforms to NSF standard 61 for components, with a structural performance exceeding 250,000 life cycles when pressurized/depressurized to 150 psi. The media tank holds the resin which is used for the softening process.

Resin

Each softener uses strong acid, high capacity cation resin, with a minimum exchange capacity of 1.37 eq/L (30,000 gr/cf) when regenerated with a salt dose of 0.24 kg/L (15 lbs/cf).

Upper / Lower Distributors

The distributors prevent channeling of the flow through the resin bed by dispersing the water through the entire radius of the media tank. The distributor also helps maximize the efficiency of the system by improving contact with the resin and minimizing dead spots in the media tank. The design of the distributors also keeps the resin inside the tank as the slots on the distributor are sized smaller than the minimum size of the resin beads.

Riser Tube

A riser tube is used to connect the lower distributor to the control valve. A 1" pipe is used for this connection.

Brine Tank

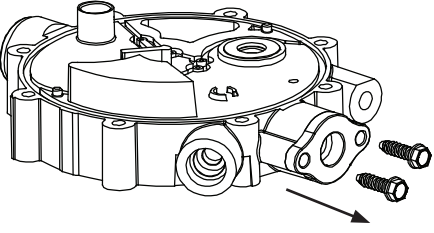
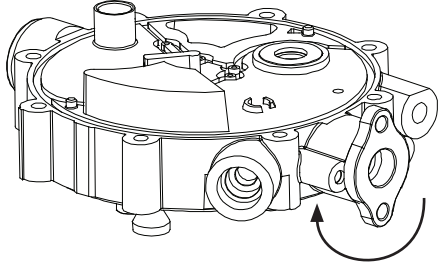
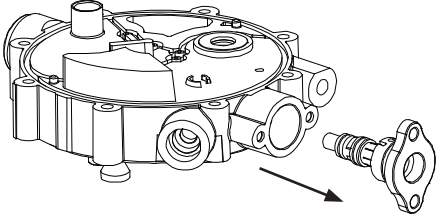
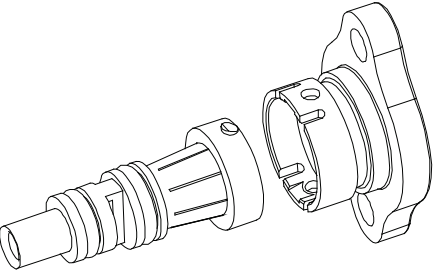
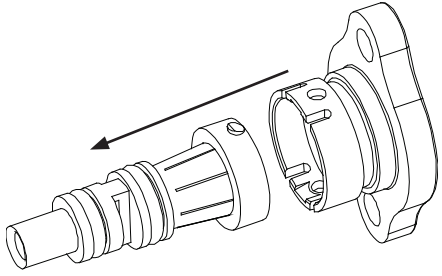
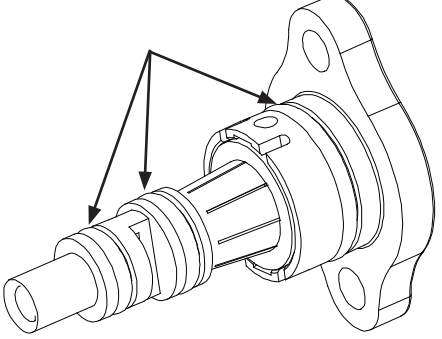
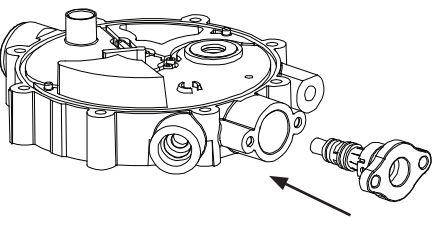
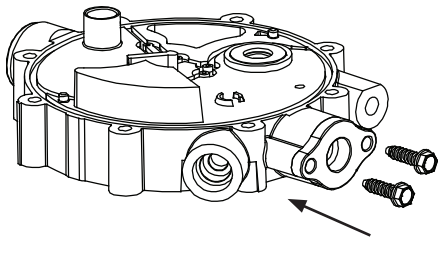
The brine tank is used for both salt storage and brine production. For some units, the brine tank can also be a cabinet which holds the entire softener. The brine tank is manufactured from corrosion-resistant plastics as the brine makes for a harsh environment.

Brine Valve

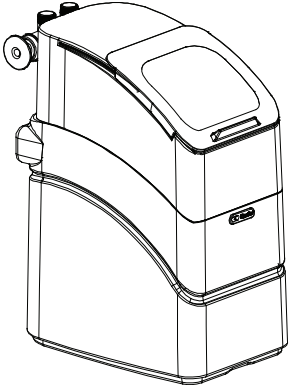
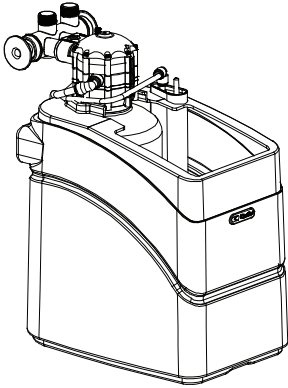
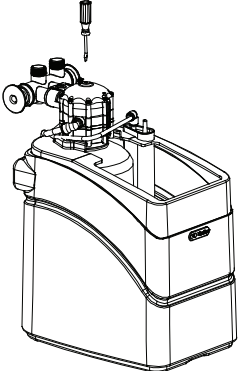
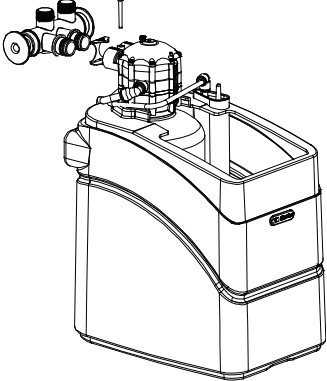
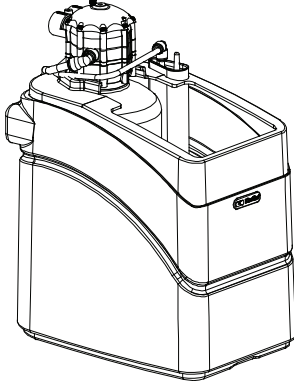
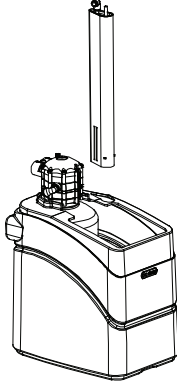
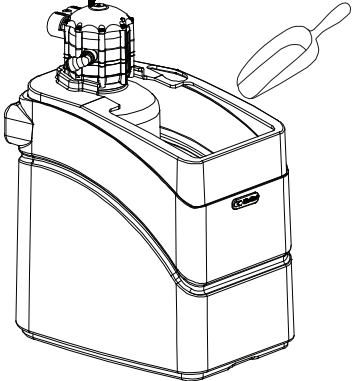
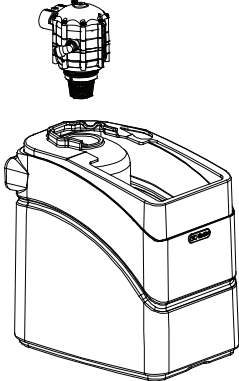
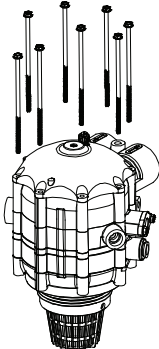
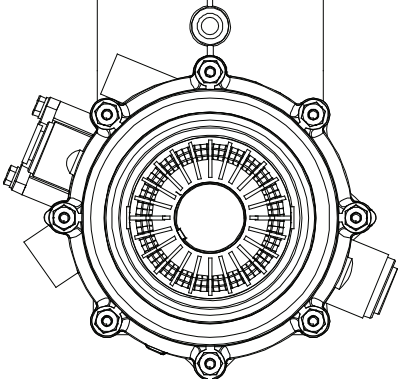
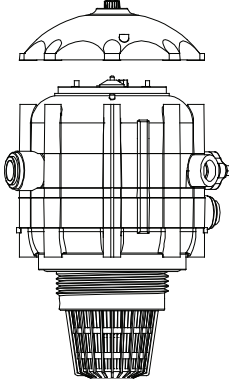
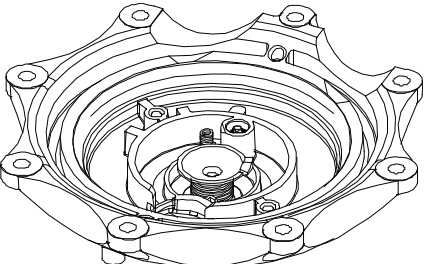
A brine valve is used in each brine tank or cabinet. This stops the flow of brine to the control valve when a low level is reached and prevents air from being drawn into the tank. When the bottom check activates, it also marks the beginning of the slow rinse process. The brine valve has a float cup that is used as the high volume level for the brine dose setting, as well as a safety to prevent an overflow situation. There is also an overflow elbow that must be connected to the drain.

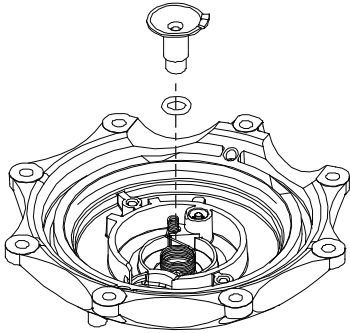
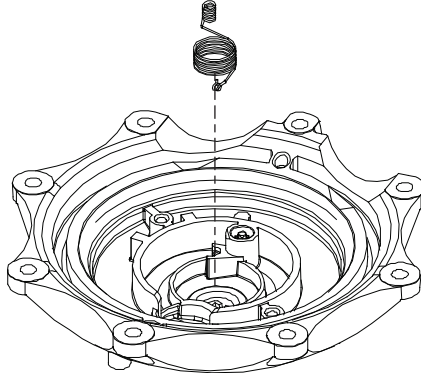
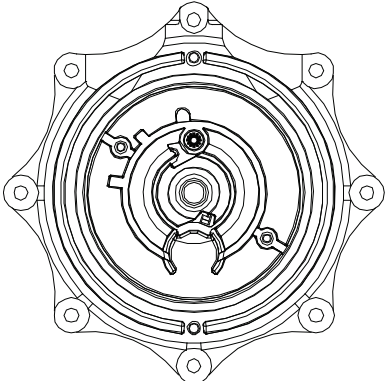
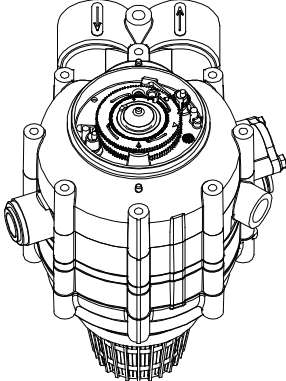
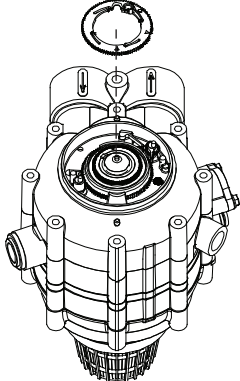
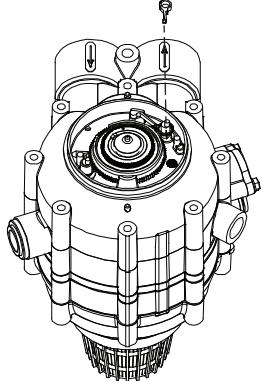
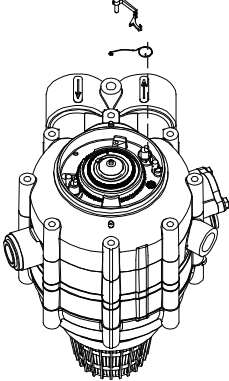
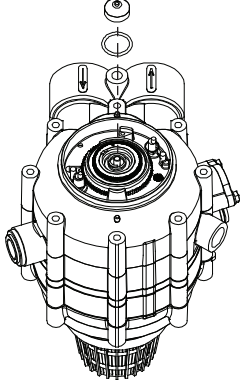
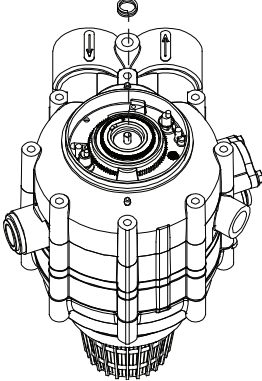
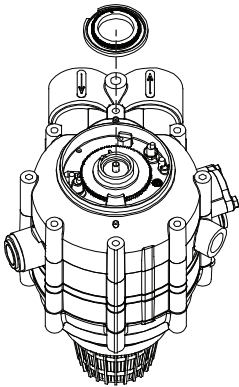
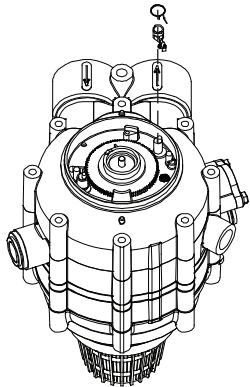
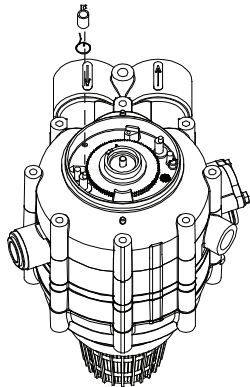
V. Valve Maintenance

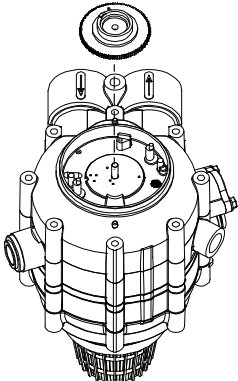
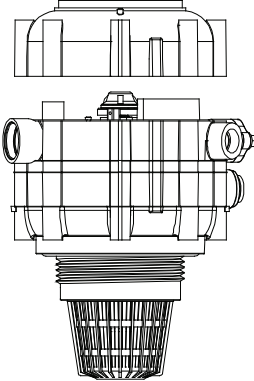
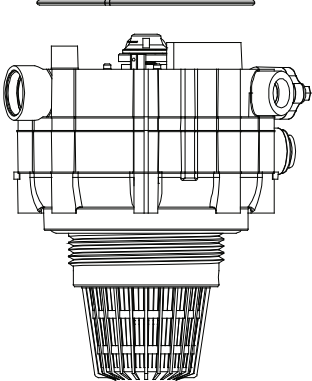
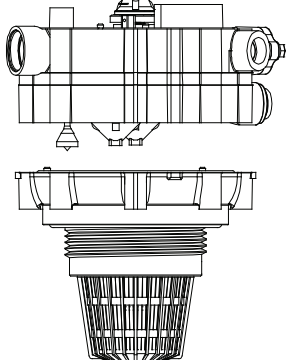
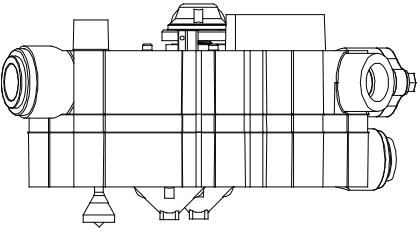
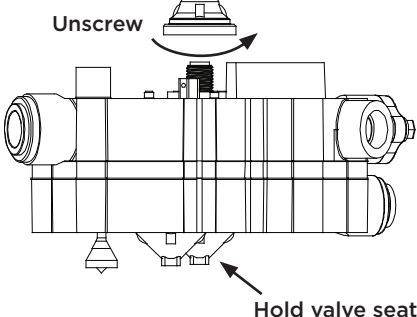
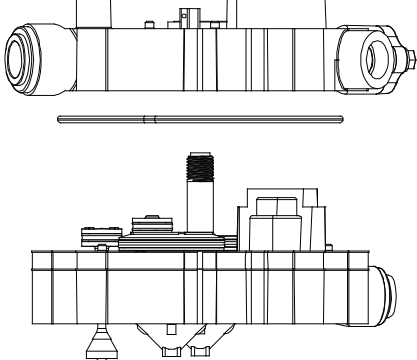
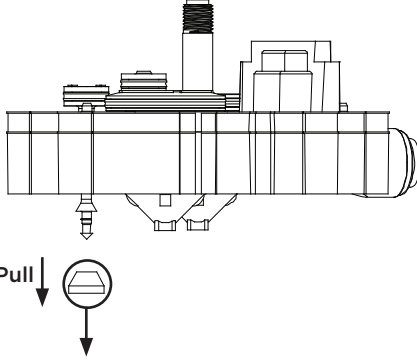
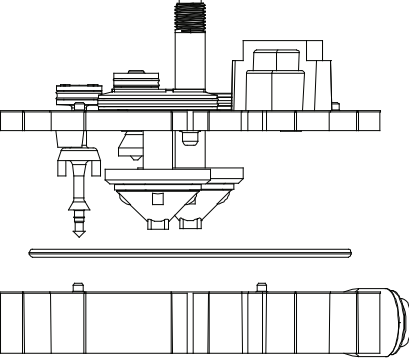
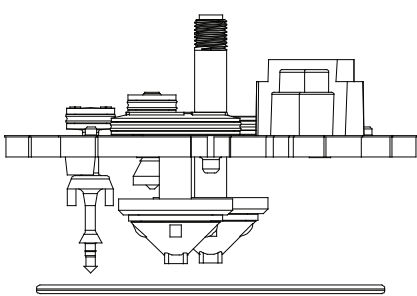
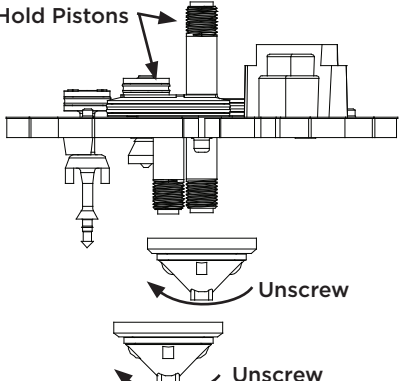
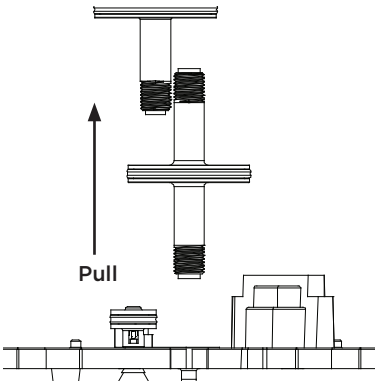
Servicing the Venturi

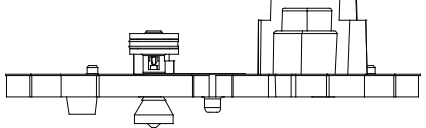
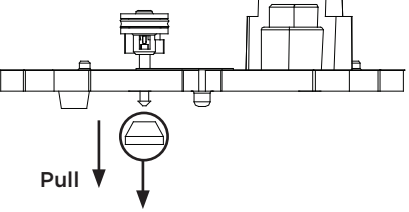
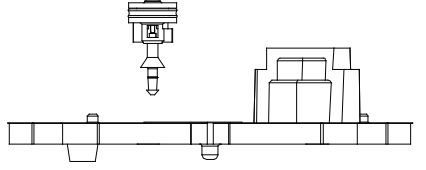
<p>1. Remove screws</p> <p>Remove screws using a 1/4" nut drive</p> 	<p>2. Twist plug 90°</p> 	<p>3. Pull out venturi / plug assembly</p> 
<p>4. Remove venturi</p> <p>Use small screwdriver to pry venturi out of plug (insert screwdriver near tab).</p> 	<p>5. Snap fit new venturi</p> <p>Snap fit in after lining up tabs on venturi with matching holes in plug.</p> 	<p>6. Lubricate O-rings with silicone (3 places)</p> 
<p>7. Push venturi / plug back into valve</p> <p>Make sure screw holes on plug align with screw holes on valve.</p> 	<p>8. Insert screws</p> <p>Insert screws using a 1/4" nut driver</p> 	

System Disassembly

<p>1. Put unit into by-pass</p> 	<p>2. Remove cover</p> 	<p>3. Depressurize system</p> <p>Depress and turn actuator clockwise.</p> 
<p>4. Disconnect and remove by-pass</p> 	<p>5. Disconnect brine line and drain line</p> 	<p>6. Remove brine valve</p> 
<p>7. Remove salt</p> 	<p>8. Remove valve</p> 	<p>9. Unbolt valve</p> <p>Unbolt using 1/4" nut driver.</p> 
<p>10. Keep nuts secure to base</p> 	<p>11. Remove cap</p> 	<p>12. Disassemble cap components</p> 

<p>13. Remove actuator and O-ring</p> <p>Push out using a #2 philips screwdriver</p> 	<p>14. Remove reset spring</p> 	<p>15. Inspect cap subassembly</p> 
<p>16. Disassemble AccuDial metering</p> 	<p>17. Remove upper disc</p> 	<p>18. Remove meter drive pawl</p> 
<p>19. Remove no back pawl and spring</p> 	<p>20. Remove balance piston and O-ring</p> 	<p>21. Remove balance piston spring</p> 
<p>22. Remove lower disc</p> 	<p>23. Remove regeneration start pawl with spring</p> 	<p>24. Remove regeneration drive pawl with spring</p> 

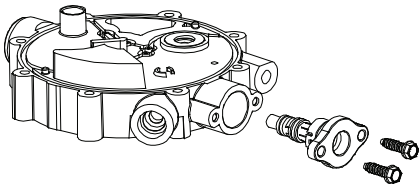
25. Remove control disc	26. Remove level 1	27. Remove level 3 seal
		
28. Separate level 6, level 6 seal and remove check stem	29. Isolate level 3-4-5 assembly	30. Remove by-pass seat
		
31. Separate level 3 from 4/5 and remove level 3	32. Remove drain valve seat	33. Separate level 4 from level 5
		
34. Remove level 5 seal	35. Remove inlet and outlet seats	36. Remove inlet and outlet pistons
		

37. Remove drain and safety valves	38. Remove control valve seat	39. Remove control valve
		

Maintenance

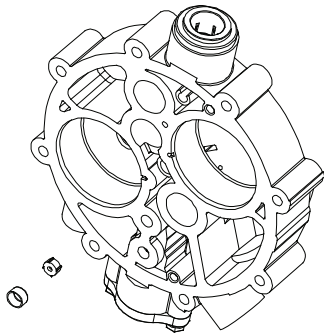
Service venturi

Unscrew using a 1/4" nut driver.



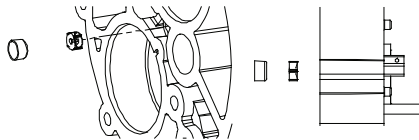
Service regeneration flow control and filter disc

Concave side is installed down

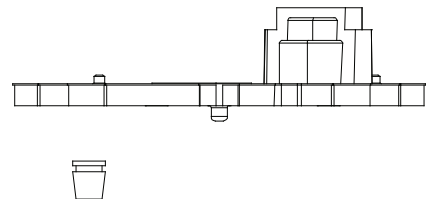


Regeneration flow control orientation

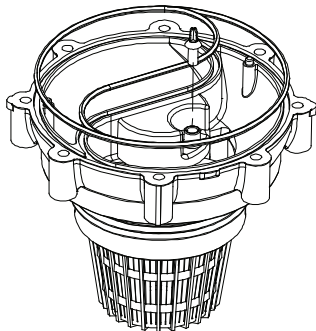
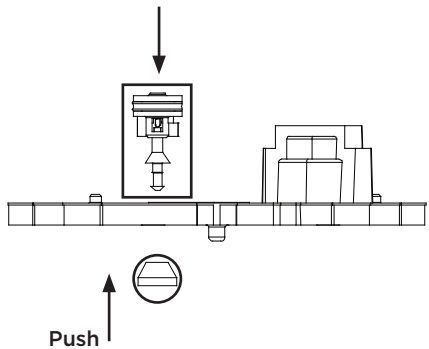
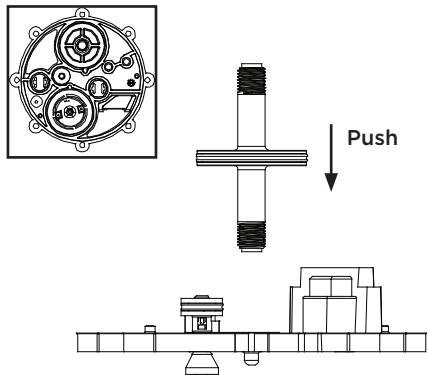
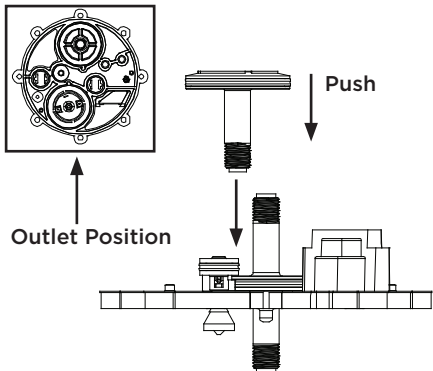
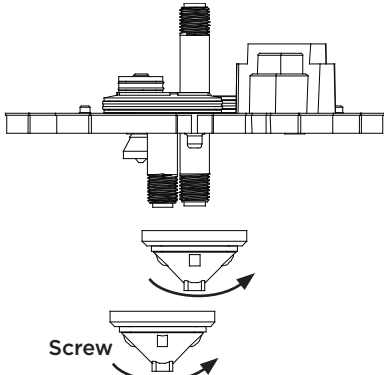
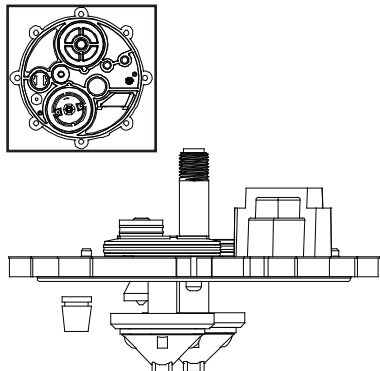
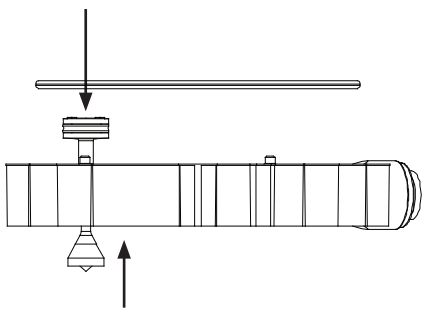
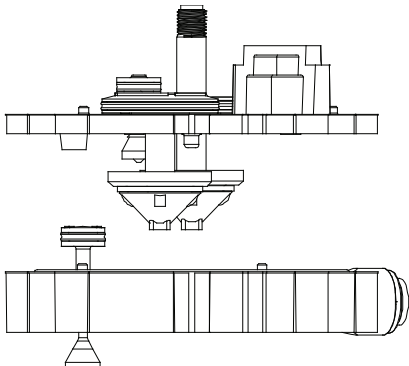
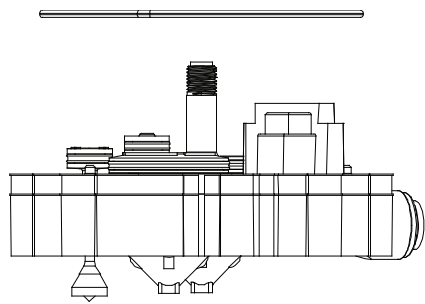
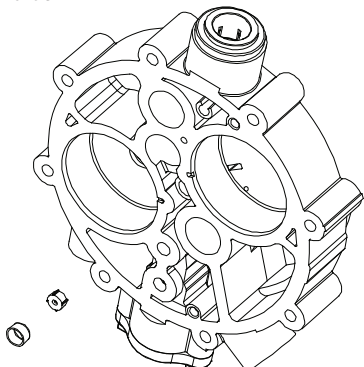
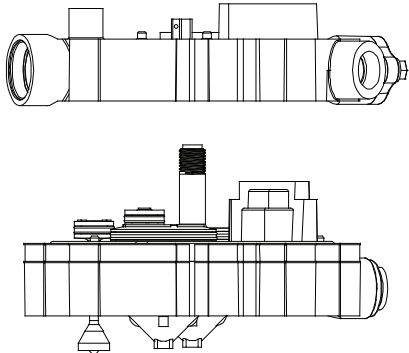
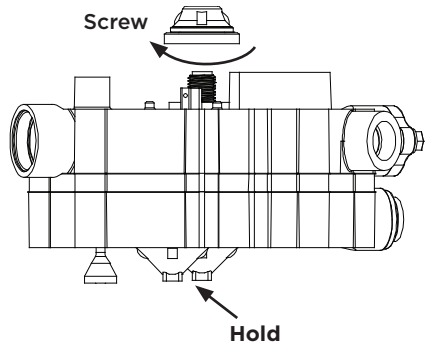
Concave side is installed down. Then install filter disc.

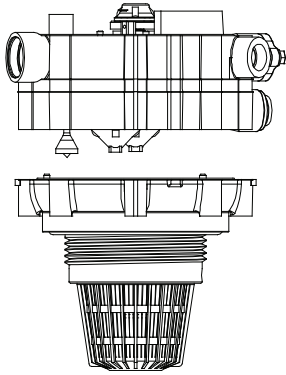
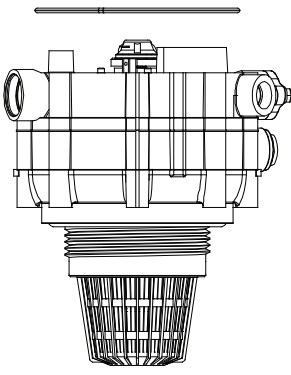
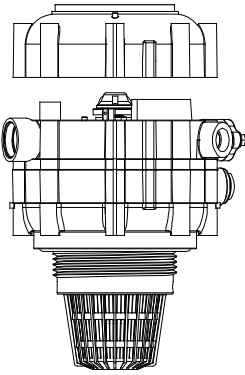
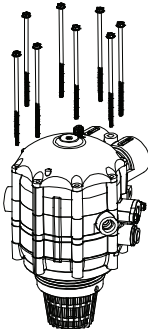


Service backwash flow control

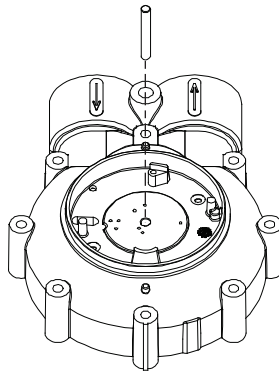
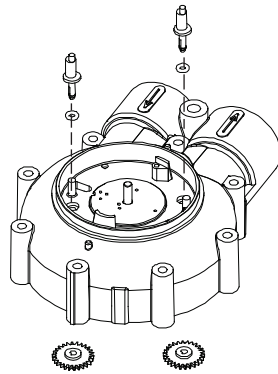
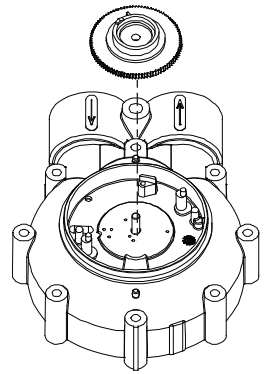
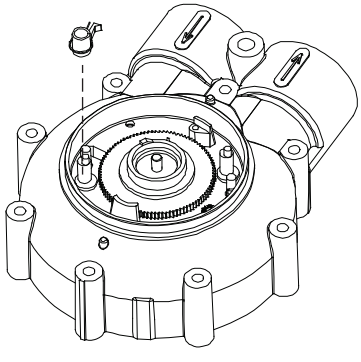
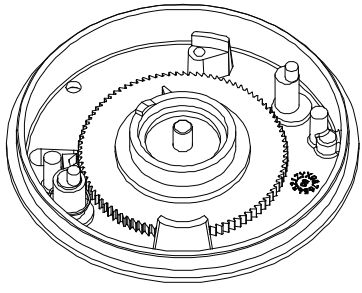
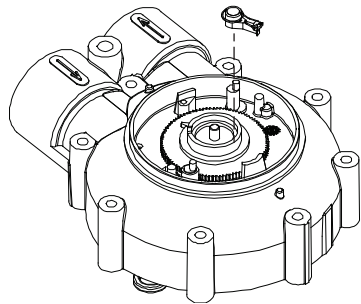
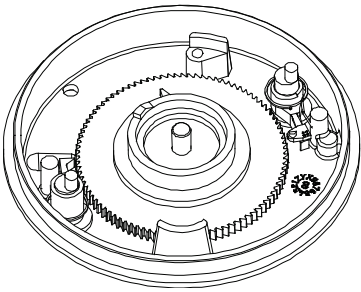
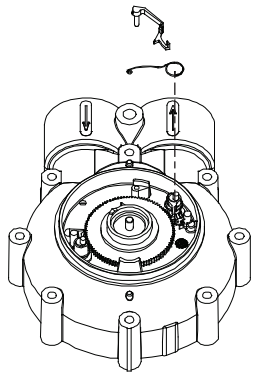
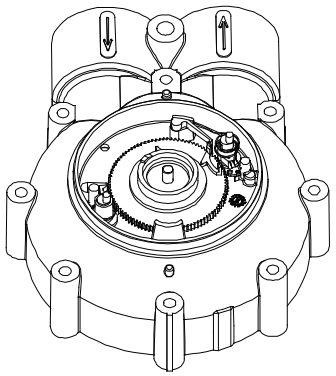
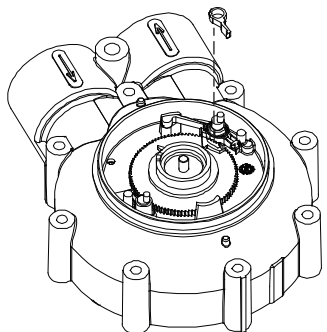
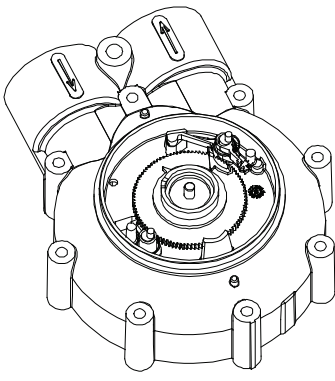
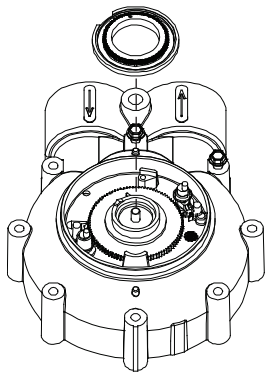


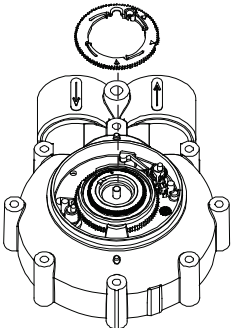
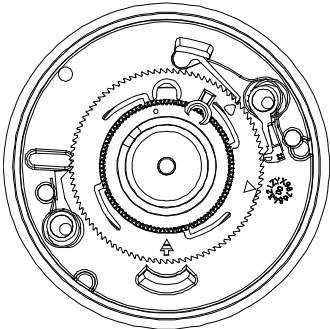
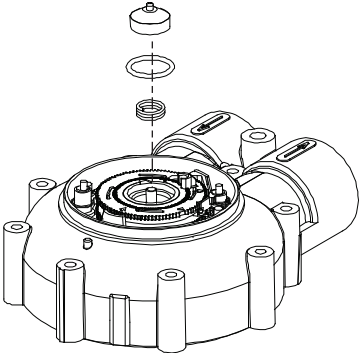
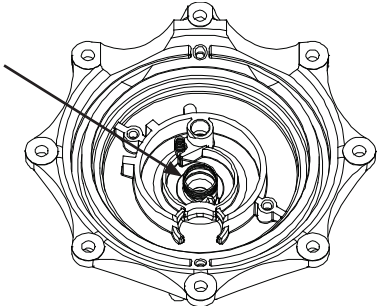
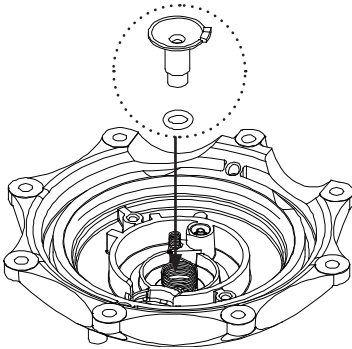
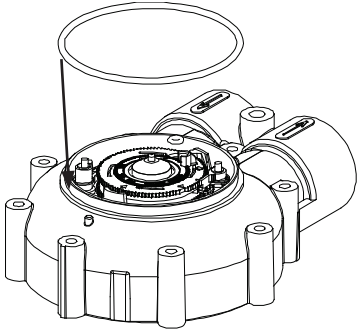
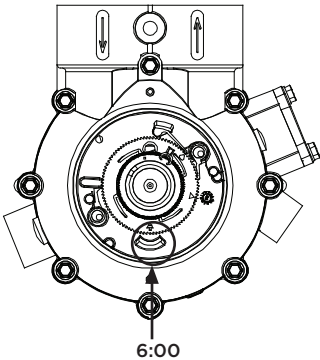
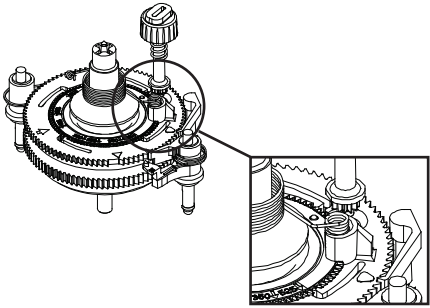
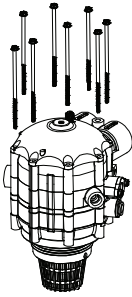
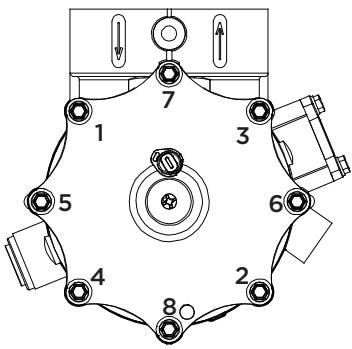
Valve Assembly

<p>1. Place level 6 seal on level 6</p> <p>Place in check stem</p> 	<p>2. Connect control valve to level 4</p> 	<p>3. Insert unitary piston into level 4</p> 
<p>4. Insert outlet piston into level 4</p> 	<p>5. Add seats to inlet and outlet valves</p> 	<p>6. Insert BWFC into level 4</p> 
<p>7. Place level 5 seal on level 5</p> <p>Drain valve</p> 	<p>8. Place level 4 subassembly on level 5</p> 	<p>9. Place level 4 seal on level</p> 
<p>10. Insert regen flow control into level</p> <p>Concave side is installed down. Then install filter disc.</p> 	<p>11. Place level 3 on level 4/5</p> 	<p>12. Add by-pass seat</p> 

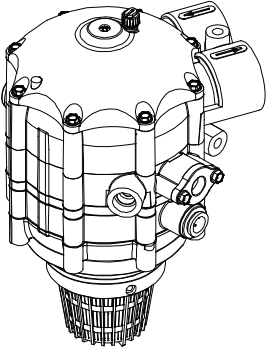
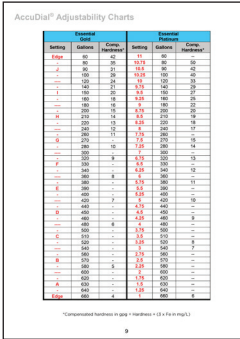
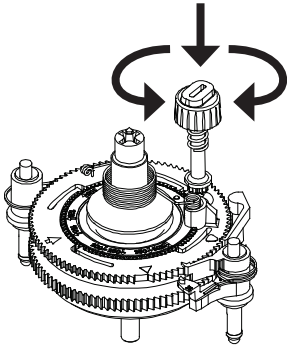
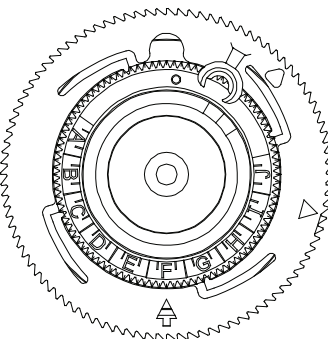
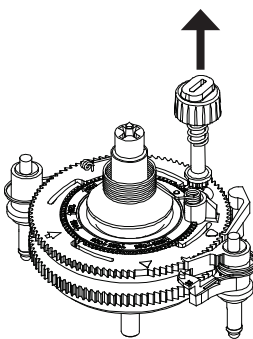
13. Place 3-4-5 assembly on level 6	14. Place level 3 seal on 3-4-5-6 assembly	15. Place level 1 assembly on 3-4-5-6
		
16. Bolt valve together Use a 1/4" nut driver and tighten to 1.69 Nm (15 in/lbs) in a crossing pattern. 		

AccuDial Assembly

<p>1. Add support pin</p> 	<p>2. Add eccentric pins and stem gears</p> 	<p>3. Add control disc</p> 
<p>4a. Add regeneration drive pawl with spring</p> 	<p>4b. Regeneration drive pawl with spring in place</p> 	<p>5a. Add a regeneration start pawl with spring</p> 
<p>5b. Regeneration start pawl with spring in place</p> 	<p>6a. Add no back pawl and spring</p> 	<p>6b. No back pawl and spring added</p> 
<p>7a. Add meter drive pawl</p> <p>Make sure the meter drive pawl catches the spring.</p> 	<p>7b. Add meter drive pawl</p> 	<p>8. Add lower meter disc</p> 

<p>9a. Add upper meter disc</p> <p>Hold the meter drive pawl back when inserting the upper disc.</p> 	<p>9b. Add upper disc</p> <p>Make sure arrow is aligned at 6' o'clock position</p> 	<p>10. Add balance piston, spring and O-ring</p> 
<p>11. Insert return spring into cap</p> 	<p>12. Insert actuator and O-ring into cap</p> 	<p>13. Add cap O-ring</p> 
<p>14. Align superdisc</p> 	<p>15. Attach cap to level 1</p> <p>Make sure the AccuDial reset spring aligns with the upper disc correctly.</p> 	<p>16a. Bolt valve</p> <p>Torque the main valve screws to 1.69 Nm (15 in/lbs) in a crossing pattern.</p> 
<p>16b. Bolt valve</p> 		

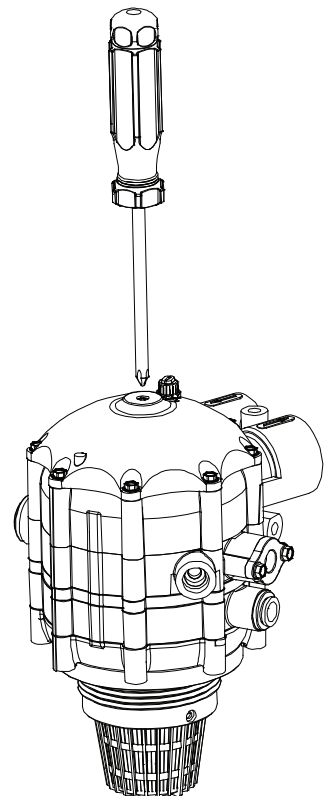
Setting the AccuDial

1. Manually regenerate valve	2. Use disc selection chart to determine setting	3. Adjust AccuDial by pushing and turning knob
	<p>Document No. 15825</p> 	
4. Align arrow to setting	5. Make sure knob is up after setting AccuDial	
		

Manual Regeneration

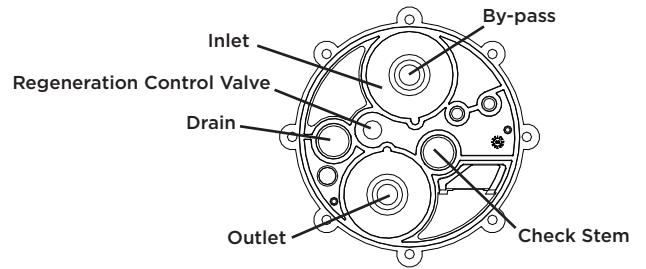
Using a #2 Phillips screwdriver, push down firmly on the softener valve screw and slowly turn clockwise, listening for four (4) clicks to start the regeneration. At this point, you should hear water begin to run through the system. If you do not hear water running through the system, the disc has not been advanced far enough.

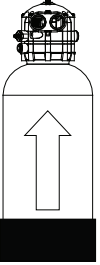
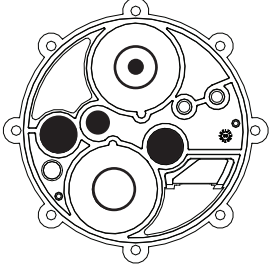
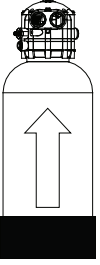
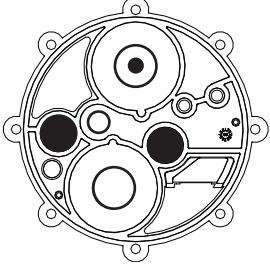
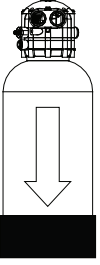
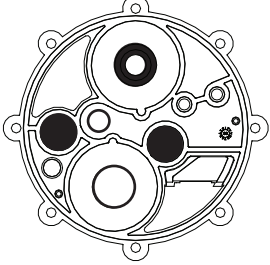
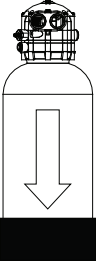
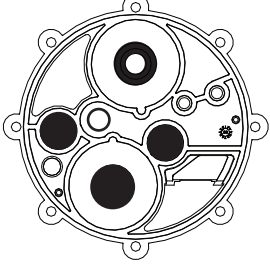
NOTE: The hot water tank has refilled with hard water, it may take several days for it to empty and for the customer's water to feel soft again.

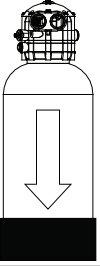
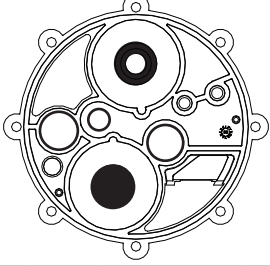
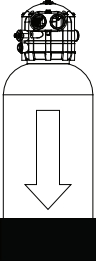
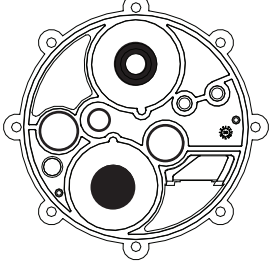
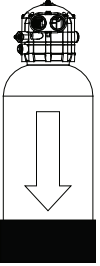
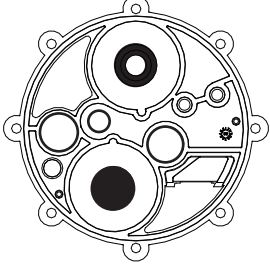
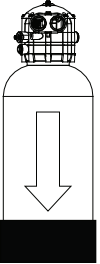
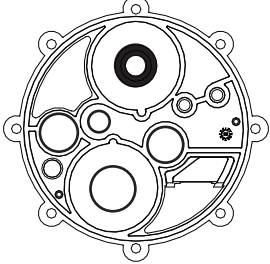
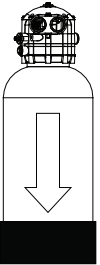
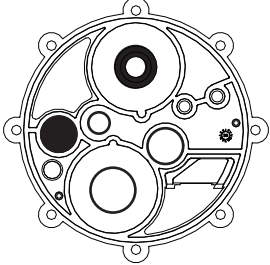


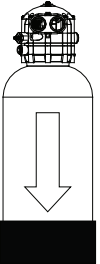
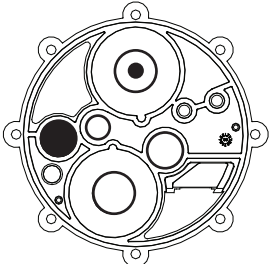
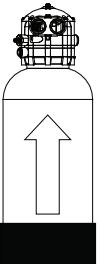
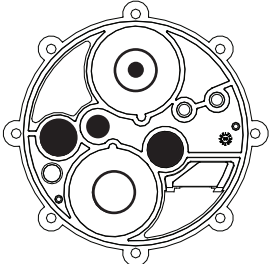
VI. Regeneration Sequence

Key: ○ Open ● Closed
 ○ Indicates Service ● Indicates By-pass



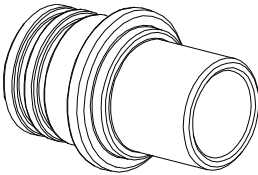
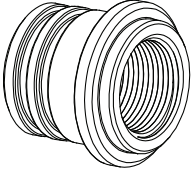
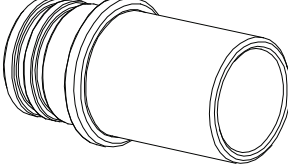
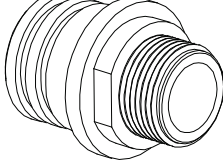
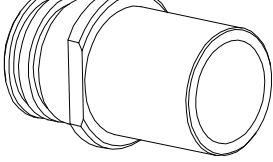
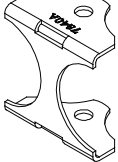
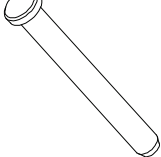
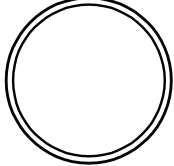
Valve Position		Inlet / By-pass	Outlet	Control	Check Stem	Drain
6. Service		○	○	●	●	●
	When the Solitaire valve is in service, the inlet/by-pass valve is open to the inlet position and the outlet valve is open. The control, safety and drain valves are closed. Hard water flows down the central distributor tube and up through the resin bed.					
7. Control Flow		○	○	○	●	●
	When the set point volume has metered through the Solitaire valve (determined by the hardness setting on the AccuDial), the control valve opens to drive a regeneration.					
8. Open By-pass / Close Inlet		●	○	○	●	●
	In the first step in a regeneration, the inlet/by-pass valve shifts to the by-pass position to allow hard water to by-pass the softener while it is in regeneration.					
9. Isolate		●	●	○	●	●
	During the isolation step, the outlet valve closes.					

Key: ○ Open ● Closed ⦿ Indicates Service ⦿ Indicates By-pass		Inlet / By-pass	Outlet	Control	Check Stem	Drain
10. Vent		⦿	●	○	○	○
	During the vent step, the drain valve opens up and check stem unchecks					
11. Brine		⦿	●	○	○	○
	In the brine draw step, the check stem is opens, and brine is drawn by the venturi into the resin bed. Brine flows down through the resin from the top of the tank to the lower distributor and up the central distributor tube. Then, the brine flows out the drain valve to the drain line.					
12. Slow Rinse		⦿	●	○	○	○
	During slow rinse, there is no change in the position of the internal valves in the Solitaire valve. If the saturated brine in the cabinet or brine drum is drawn down far enough, then the air check on the brine valve checks, and a slow rinse of water begins. The slow rinse flows down through the resin and lasts until backwash begins.					
13. Backwash		⦿	○	○	○	○
	The backwash step begins when the outlet valve opens up. Backwash is downflow through the resin and rinses the excess brine out of the resin bed.					
14. Stop Backwash		⦿	○	○	○	●
	After backwash, the drain valve closes.					

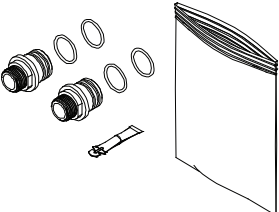
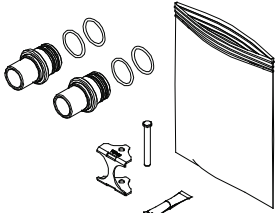
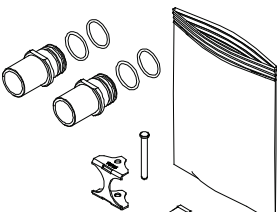
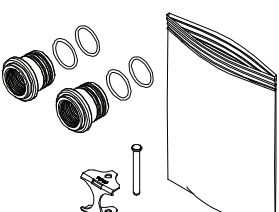
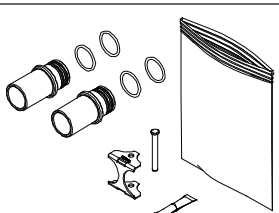
Key: ○ Open ● Closed ⦿ Indicates Service ⦿ Indicates By-pass		Inlet / By-pass	Outlet	Control	Check Stem	Drain
15. Open Inlet / Close By-pass		⦿	○	○	○	●
 <p>During the open inlet/close by-pass step, the inlet/by-pass valve switches to the inlet position. During this step, the brine line is pressurized and the cabinet/brine drum is refilled through both the nozzle and throat sides of the venturi.</p>						
		⦿	○	●	●	●
 <p>Finally, the Solitaire valve goes back into service when the control valve shuts and the check stem checks. The brine line is always pressurized.</p>						
		⦿	○	●	●	●

VII. System Components

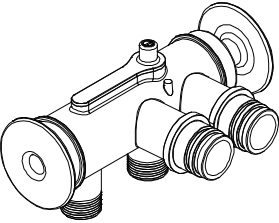
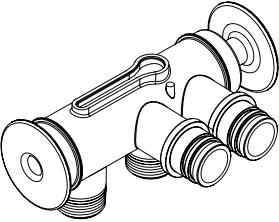
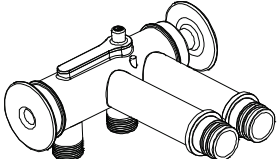
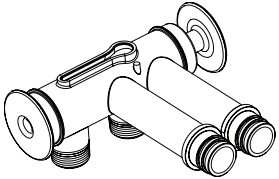
In / Out Adapters

Part and Part Number	Description
 1355	BRASS IN/OUT ADAPTER - 3/4" - 1" SWEAT
 3748	BRASS IN/OUT ADAPTER - THREADED 3/4" NPT
 7841	BRASS IN/OUT ADAPTER - 1" - 1 1/4" SWEAT
 10081B	STRAIGHT THREAD IN/OUT ADAPTER - 3/4" (straight thread, can be used with hose connection, do not use with NPT fittings)
 5335D	PVC IN/OUT ADAPTER - 1" GLUE
 7840A	IN/OUT ADAPTER BRACKET
 17522	COTTERLESS CLEVIS PIN
 1328	O-RING IN/OUT ADAPTER

In / Out Adapter Kits

Part and Part Number	Description
 <p>14201</p>	STRAIGHT THREAD IN/OUT ADAPTER KIT 1" x 1"
 <p>1454A</p>	BRASS IN/OUT ADAPTER KIT -3/4"- 1" SWEAT
 <p>1483A</p>	PVC IN/OUT ADAPTER KIT 1" GLUE
 <p>3801A</p>	BRASS THREADED IN/OUT ADAPTER KIT - 3/4" NPT
 <p>7842A</p>	BRASS IN/OUT ADAPTER KIT - 1" - 1 1/4" SWEAT

System By-pass

Part and Part Number	Description
 14508A	BLENDING BY-PASS VALVE - 3/4" STRAIGHT THREAD (straight thread, can be used with hose connection, do not use with NPT fittings)
 15317	BLENDING BY-PASS VALVE 1" NPT
 14894	LONG BLENDING BY-PASS VALVE - 3/4" STRAIGHT THREAD (straight thread, can be used with hose connection, do not use with NPT fittings)
 15318	LONG BLENDING BY-PASS VALVE - 1" NPT

VIII. Troubleshooting

Ten steps to determine the problem...

- 1. Gather information.**

Ask questions, find out what is the problem. What is the customer's complaint? This may identify simple corrections external to the equipment.

 - Has there been any recent plumbing work done?
 - Has the water been shut off for any reason?
 - Have fire hydrants been flushed recently in the area?
 - Have they used more water than normal recently?
 - Has the brine drum recently run out of salt?
 - How much salt have they been using?

- 2. Test the water.**

Test both the raw water before the softener and the cold water at closest tap after the softener. The by-pass position or other plumbing connections may affect cold water test results.

 - Essential systems will allow a small amount of hard water to service during each regeneration. This function may result in hardness blending in the hot water.
 - Raw water is used to check if the AccuDial settings.

- 3. Observe the installation.**

Check status of by-pass valve (open/closed), brine drum (full, empty, bridged), prefilter (plugged), correct AccuDial setting, inlet/outlet lines correct, kinks or restrictions in drain line or drain line elevated over 8 ft or more than 15 feet horizontally?

- 4. Run soft water to service.**

Metering Rate:
Gold/Platinum
≈ 10.0 gallons per tooth

Verify metering.

 - Watch the AccuDial. Is it advancing clockwise?
 - Watch the no back pawl as the AccuDial advances clockwise. Does the no back pawl drop into the next tooth?
 - Measure the metering rate. Measure the rate by running water at a controlled rate (1 gallon a minute) and time how long it takes the no back pawl to drop into the next tooth.

- 5. Place unit in brine position.**

Verify vacuum at brine elbow.

 - Remove the brine line from the brine elbow and verify if there is suction.
 - Is the suction smooth without interruption?
 - Is there any water coming from the brine elbow?

- 6. Remove the brine valve.**

Verify correct brine setting instructions.

 - Gold is preset at a float cup height of 0.50".
 - Platinum setting for 18" x 35" brine drum: adjuster tube = 1.25, float cup = 7 3/4" (or cup at 1st mark). See diagram on page 8.
 - Is adjuster tube cut down to the correct tab?
 - Is the float cup set at the correct measurement?

- 7. Look for low flow in the distribution system.**

Leaky toilets, faucets, etc. This may allow water to pass by unmetered, causing hard water.

 - Low flow means less than 0.75 gpm in Essential systems. A leaky faucet or running toilet will typically be less than these flow rates. If it is less than these flow rates, the water will not turn the turbine, so the meter gears will not turn, and the system may not regenerate when it should.

8. Measure water pressure.

Check at brine elbow while one faucet is wide open and valve is in backwash position. Place the valve in the brine draw position, allowing the draw port to depressurize. Remove the brine elbow and thread on a 1/4" threaded coupling with a pressure gauge on the other end. Place the valve in the backwash position, open one faucet, and note the pressure reading – it must be at least 15-25 psi.

9. Measure backwash flow rate.

Using a container with a known volume (1 gal bottle) check the drain flow with the unit in backwash and a faucet running, timing how long it takes to fill the container.

Essential Gold backwash rate \approx 1.0 gpm

Essential Platinum backwash rate \approx 2.5 gpm

1 gallon / 38 seconds = 2.5 gpm

1 gallon / 60 seconds = 1.0 gpm

(Compare these results to specified backwash flow for model.)

10. Place unit at the end of backwash and allow it to shut off on its own.

This may take several minutes.

A slight drip to the drain is allowable. If the drip will fill the test tube from your hardness test kit (10 ml) in less than 45 seconds, it may cause a hard water situation.

If the water is soft, follow the trouble shooting steps for running to drain. If the water at the drain is hard and the unit is producing soft water, check the drain valve seats in level 5 for foreign material.

Hard Water

Problem	Possible Cause	Solution
1. Water meter disc not turning.	<ul style="list-style-type: none"> A. Bad meter drive pawl B. Meter drive spring not seated properly C. No back pawl missing or broken D. Damaged tooth on meter disc E. Damaged gear in gear stack 	<ul style="list-style-type: none"> A. Replace meter drive pawl B. Reinstall meter drive spring C. Install new no back pawl D. Replace meter disc E. Re-gear Level 1
2. Unit will not regenerate automatically.	<ul style="list-style-type: none"> A. Meter disc not turning B. Control disc will not advance out of service position C. Damaged teeth on control disc D. Control valve will not open E. Drain line/backwash flow control restricted 	<ul style="list-style-type: none"> A. See # 1 above B. Replace regeneration start pawl C. Replace control disc D. Check for debris – clean if present. E. Remove restriction/change backwash flow control of necessary
3. No vacuum in brine position.	<ul style="list-style-type: none"> A. Plugged venturi B. Plugged backwash flow control/drain line C. Damaged outlet main valve seat seal 	<ul style="list-style-type: none"> A. Clean flow control, venturi throat and Nozzle, note do not use paper clip B. Clean/replace flow control/free obstruction from drain line C. Replace main valve seat seal
4. Over/under dosing of salt.	<ul style="list-style-type: none"> A. Brine drum/valve not level B. Bridged salt in drum C. Brine valve is not set correctly D. Brine valve is faulty E. Brine valve is dirty F. Venturi nozzle is plugged 	<ul style="list-style-type: none"> A. Level the brine drum/valve B. Break up the solidified salt C. Set the brine valve correctly D. Replace the brine valve E. Clean the brine valve F. Clean venturi throat and nozzle
5. The by-pass is open or leaking.	<ul style="list-style-type: none"> A. Accidentally left in “Open” position B. Damaged seal in by-pass valve or bad ball valve in a three way by-pass configuration C. Bleeder valve open on bypass 	<ul style="list-style-type: none"> A. Close the by-pass valve B. Repair/replace bad valve(s) C. Close bleeder valve

High Salt Use

Problem	Possible Cause	Solution
1. Unit regenerates too frequently.	See "Frequent Regeneration" section.	See "Frequent Regeneration" section.
2. Overdosing of salt.	See "Salty Water" section.	See "Salty Water" section.

Frequent Regeneration

Problem	Possible Cause	Solution
1. High water usage.	A. Customer uses more water than expected B. Leak in plumbing or fixture (greater than minimum flow rate required for metering).	A. Inform customer of expected frequency based on actual usage B. Repair the leak
2. Unit regenerates more frequently than necessary.	A. Incorrect AccuDial setting B. Meter disc not moving and regeneration start pawl in gap C. Control valve stuck in "Open" position (causes continuous regeneration) due to debris under seal or stray pressure signal D. Incorrect meter gearing	A. Adjust AccuDial B. Refer to "Hard Water Troubleshooting" section step 1 C. Remove debris (if present) or replace level 1 (stray pressure signal due to poor seal under ceramic disc) D. Rework the meter gearing
3. Lack of understanding regarding Essential Series units.	Customer is used to electrical units with timers	Explain to customer that Kinetico units regenerate based on volume as opposed to time

Unit Stuck in Cycle

Problem	Possible Cause	Solution
1. Unit stuck in regeneration / backwash cycle.	A. Control flow path is plugged at the regeneration nozzle or regeneration flow control B. Regeneration drive pawl and/or spring is weak or broken C. Damaged tooth on control disc D. Eccentric pin is worn/damaged E. Regeneration gears not moving	A. Clean the regeneration flow path B. Replace regeneration drive pawl C. Replace control disc D. Replace eccentric pin (snap fit) E. Free obstruction or impediment to gearing
2. Unit stuck in service cycle.	A. Regeneration start pawl broken or missing B. Unit will not regenerate automatically	A. Replace or install regeneration start pawl B. Refer to "Hard Water Troubleshooting" section step 2

Equipment Noise

Problem	Possible Cause	Solution
1. Unit makes squealing noise during regeneration.	Control disc not flat or sealing properly against the ceramic disc.	Replace control disc, balance piston spring and balance piston O-ring.
2. Unit makes gurgling, hissing, or bubbling sound (A small amount of Noise during startup and refill is normal).	A. Trapped air in piping following installation. B. Air being drawn into piping. C. Brine line and/or valve not air checking.	A. Release all trapped air from piping. B. Identify source and fix air leak. C. Identify and replace faulty parts.
3. Groaning while water being used.	High feed pressure.	Reduce feed pressure.

Run to Drain

Problem	Possible Cause	Solution
1. Balance Piston O- ring not seated properly.	A. O-ring off-center B. O-ring pinched or damaged.	A. Depress actuator several times to try to seat the O-ring B. Replace O-ring.
2. Bad control disc.	Map side of control disc scored	Replace control disc
3. Drain or control valves not seated properly.	A. Debris trapped under the seals B. Low water pressure (this may prevent proper seating of seals)	A. Remove debris B. Increase water pressure
4. Low Water Pressure (see also "Sticking in Cycle").	Pressure at the brine fitting lower than 15 PSI will affect the hydraulic movements within the softener or filter valves and may not allow drain or control valves to close.	Increase feed water pressure. Check pressure before softener and after softener. If there is a severe pressure loss above 15 psi across the system they may have some blockage in the resin tanks. If filter and softener, or two filters are installed in series, use lockout kit.
5. The main valve piston quad rings or level four internal quads are not sealing.	A. Main valve quad rings may be rolled, twisted, or damaged B. Water may be leaking from the main valve seat side of the level 4 to a non pressurized area on the piston side of the level 4. C. Seals may be damaged by chlorine or chloramines.	A. Replace main valve piston quad rings B. Replace small retainer quad rings in level 4 or replace level 4 (the piston shafts seal against these quad rings, and they cannot be seen without removing the pistons). C. Replace with blue seals for use with chloramines.
6. Plugged signal hole or broken non-serviceable glue seal under ceramic disc.	Age and wear, or contamination from poorly filtered feed water	Clean signal holes with paper clip or compressed air; replace Level 1, if necessary.

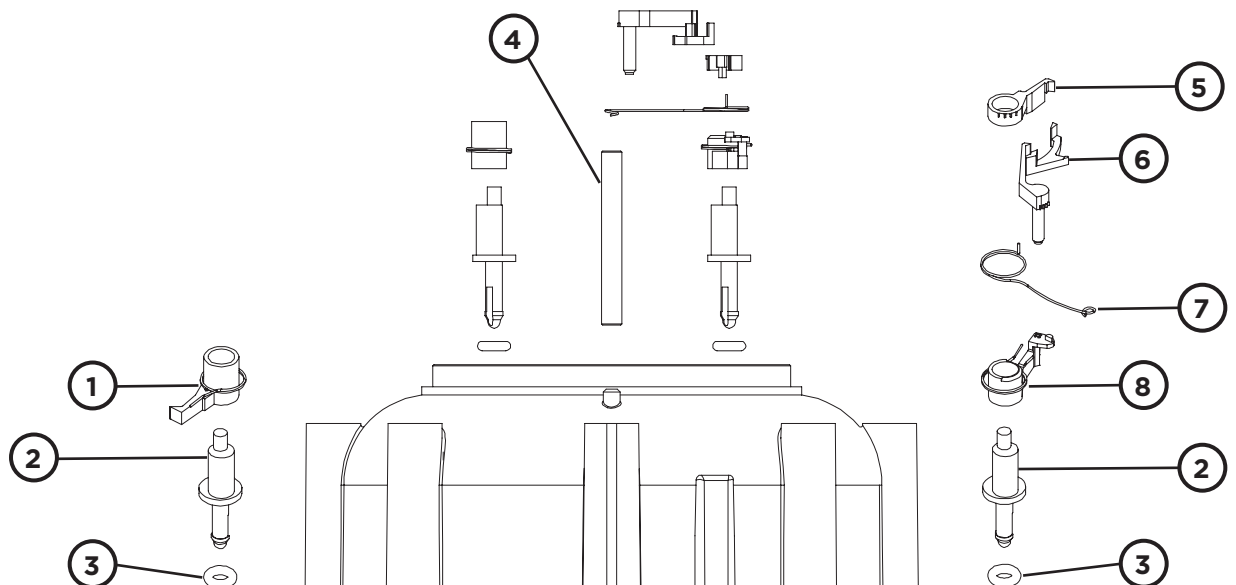
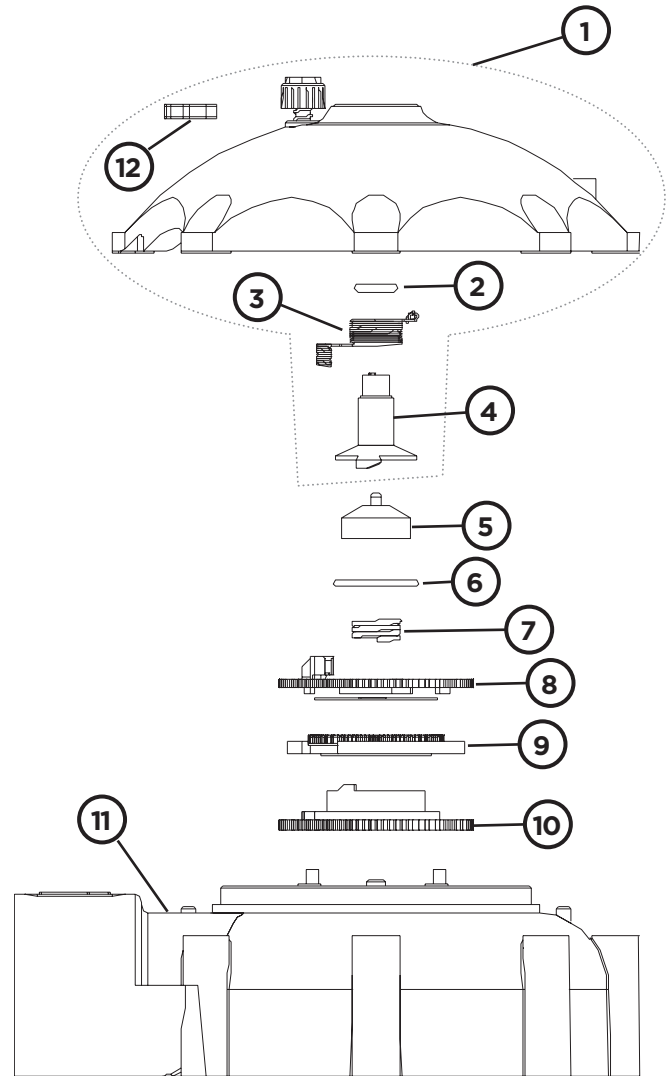
Salty Water

Problem	Possible Cause	Solution
1. Overdosing of salt.	A. Brine valve set incorrectly B. Brine valve not seating properly C. Rubber band not removed D. Leak in brine valve	A. Set the brine valve correctly B. Replace brine valve C. Remove rubber band from float cup D. Repair leak/replace brine valve.
2. Restricted drain flow.	A. Drain line kinked or clogged B. Backwash flow control restricted C. Long drain tubing run D. Drain tubing rises higher than 8 feet	A. Clear obstructions; ensure drain flows smoothly and clearly B. Clean/replace backwash flow control C. Shorten length of tubing or increase size of drain tubing D. Reduce rise to less than 8 feet
3. Low water pressure.	A. Plugged prefilter B. Pressure setting too low C. Fouled/damaged resin bed	A. Change prefilter B. Increase feed pressure C. Replace resin
4. Upper distributors partially blinded (downflow units).	Foreign material or fines lodged into the slots	Clean or replace upper distributors

IX.Parts

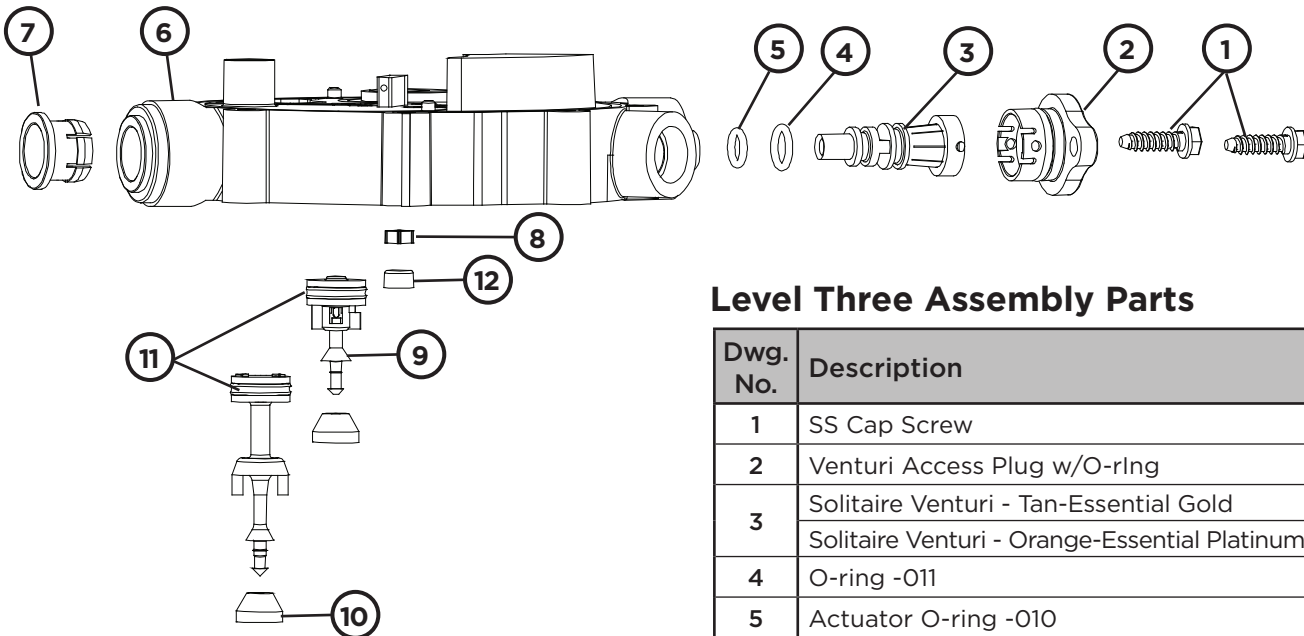
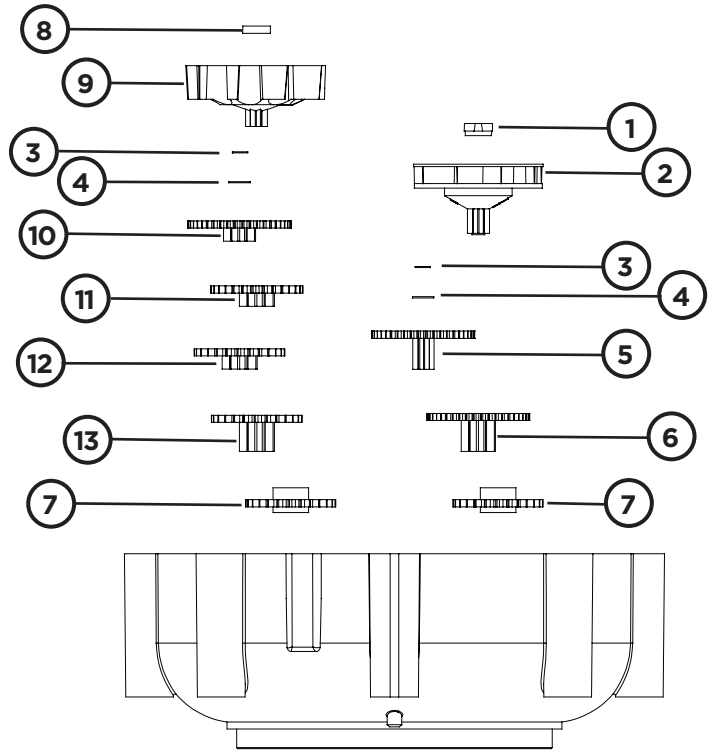
Level One Assembly

Dwg. No.	Description	Part No.
1	Solitaire Cap Assembly	15030
2	Actuator O-ring - 010	1460
3	AccuDial Return Spring	14706A
4	Solitaire Demand Override Actuator	14707A
5	Balance Piston w/Guide	14927
6	Balance-Piston O-ring	1070A
7	Balance-Piston-Spring	5448
8	Upper Meter Disc	14708
9	Lower Meter Disc A - J - Gold	16023A
	Lower Meter Disc 10 - Platinum	14818B
10	Solitaire Control Disc	14712C
11	Solitaire Level One w/Cer & Stem Gear Asy.	14755A
12	AccuDial Lockout Clip (ALC)	16213
13	Regeneration Drive Pawl Assembly	5511
14	Solitaire Eccentric Pin	14716
15	Stem Gear O-ring	2657
16	Solitaire Support Pin	14717
17	Meter Drive Pawl - AccuDial	14719A
18	No-Back Pawl - AccuDial	14715A
19	Meter Drive Pawl Spring	7010A
20	Pawl Asy, Regen Start - AccuDial	15031
--	Module MN BS Gold	15860
--	Module MN BS Platinum	15910



Level One Gearing Parts

Dwg. No.	Description	Part No.
1	Two-Stack Turbine Retainer	14812A
2	Turbine, Regen 8 Gear	11015A
3	E-ring	1022
4	Level One Gear Washer	1773
5	Gear #4	1525
6	Gear #3	1524
7	Level One Stem Gear	1521
8	Meter Turbine Retainer	7859
9	Meter Turbine	14724
10	Gear #11	2431
11	Gear #12	2432
12	Gear #13	2433
13	Gear #20	2440B

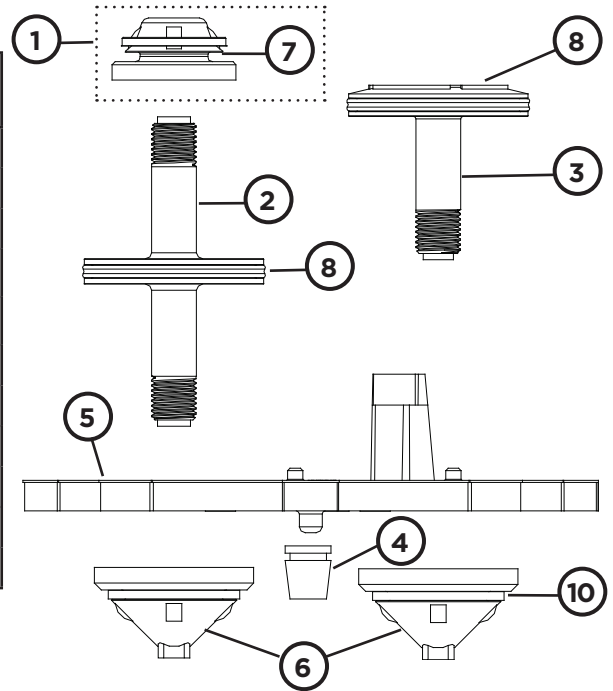


Level Three Assembly Parts

Dwg. No.	Description	Part No.
1	SS Cap Screw	1010
2	Venturi Access Plug w/O-ring	14807
3	Solitaire Venturi - Tan-Essential Gold	14809
	Solitaire Venturi - Orange-Essential Platinum	14803
4	O-ring -011	10634
5	Actuator O-ring -010	1460
6	Solitaire Level Three - Welded PBP	14791D
7	Insert Collet - 0.50	14728
8	Flow Control - 0.20 - Blue	9183B
9	Spring-Loaded Control Valve, w/Quad	13720A
10	Control/Drain Valve Seal	7869
11	Quad Ring Drain Control	1590
12	Solitaire L3, Filter Disc	15821A

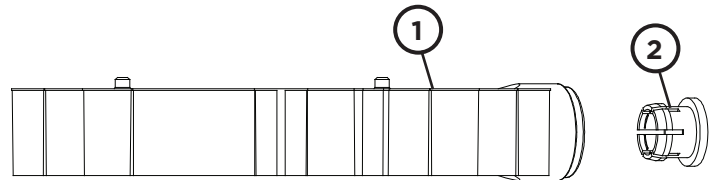
Level 4 Assembly Parts

Dwg. No.	Description	Part No.
1	Solitaire By-pass Seat, w/Seal	14808
2	Unitary Inlet Valve, w/Quad	14806
3	Piston, L-4	17560
4	Backwash Flow Control - 1.0 GPM - Essential Gold	4409
	Backwash Flow Control - 2.5 GPM - Essential Platinum	1422
5	Solitaire Level Four - Welded	14792A
6	Level Four Seat, w/Seal	13696
7	Seal Only, Seat	14725
8	Quad Ring, 125 Piston	1550
9	Quad Ring, 110 (Internal Not Shown)	1590
10	Seal, Main Seat	7865



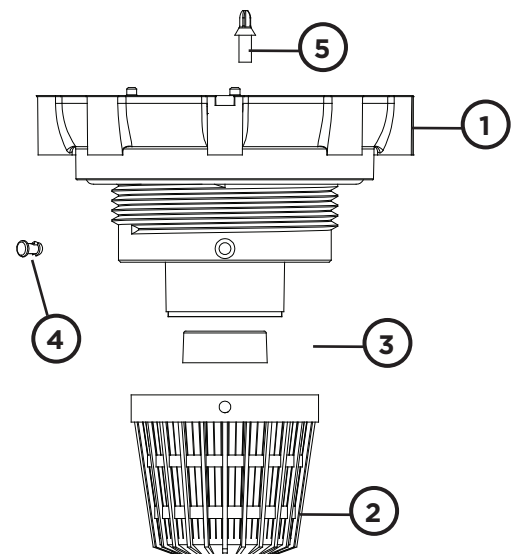
Level 5 Assembly Parts

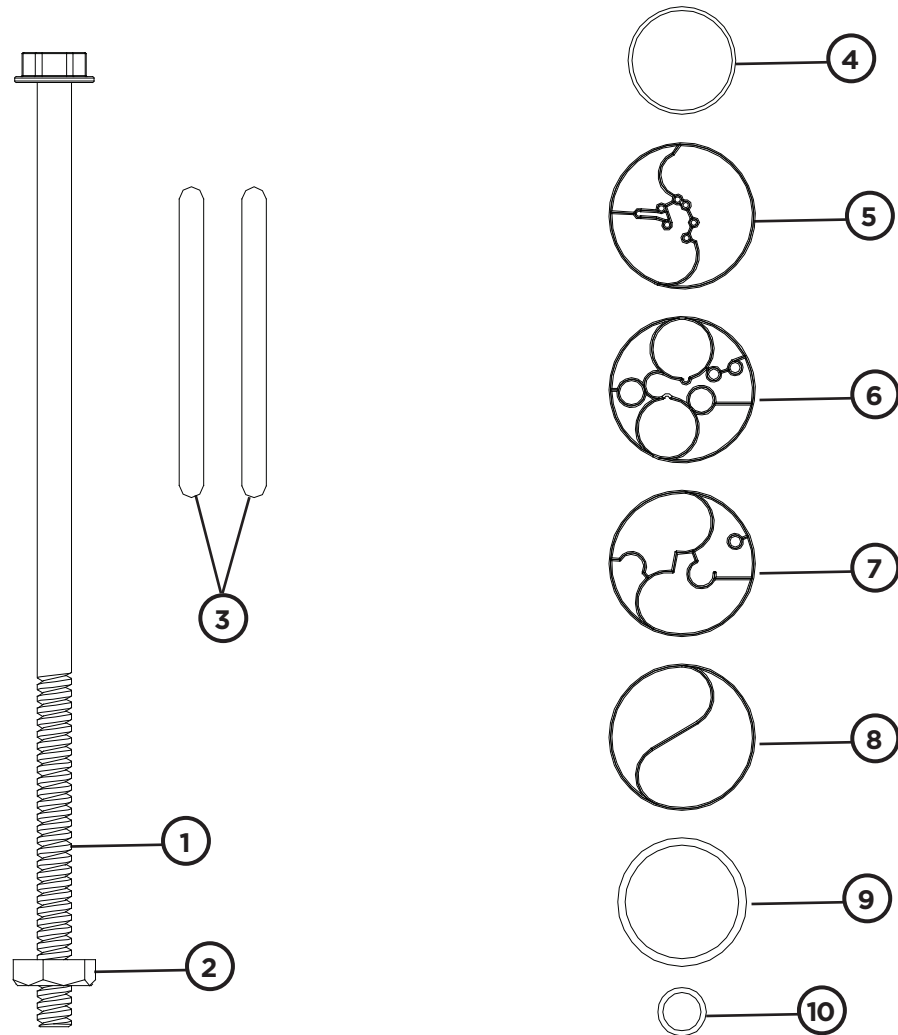
Dwg. No.	Description	Part No.
1	Solitaire Level Five - Welded	14793D
2	Insert Collet - 3/8 with M. G.	12856B



Level 6 Assembly Parts

Dwg. No.	Description	Part No.
1	Solitaire Level Six - Welded/Drilled with Counter Sink	15647C
2	Upper Distributor with Clip Holes	15782
3	Pressed Solitaire L-6 Screen	15607
4	Upper Distributor Clip	10279
5	Solitaire Check Stem	15817





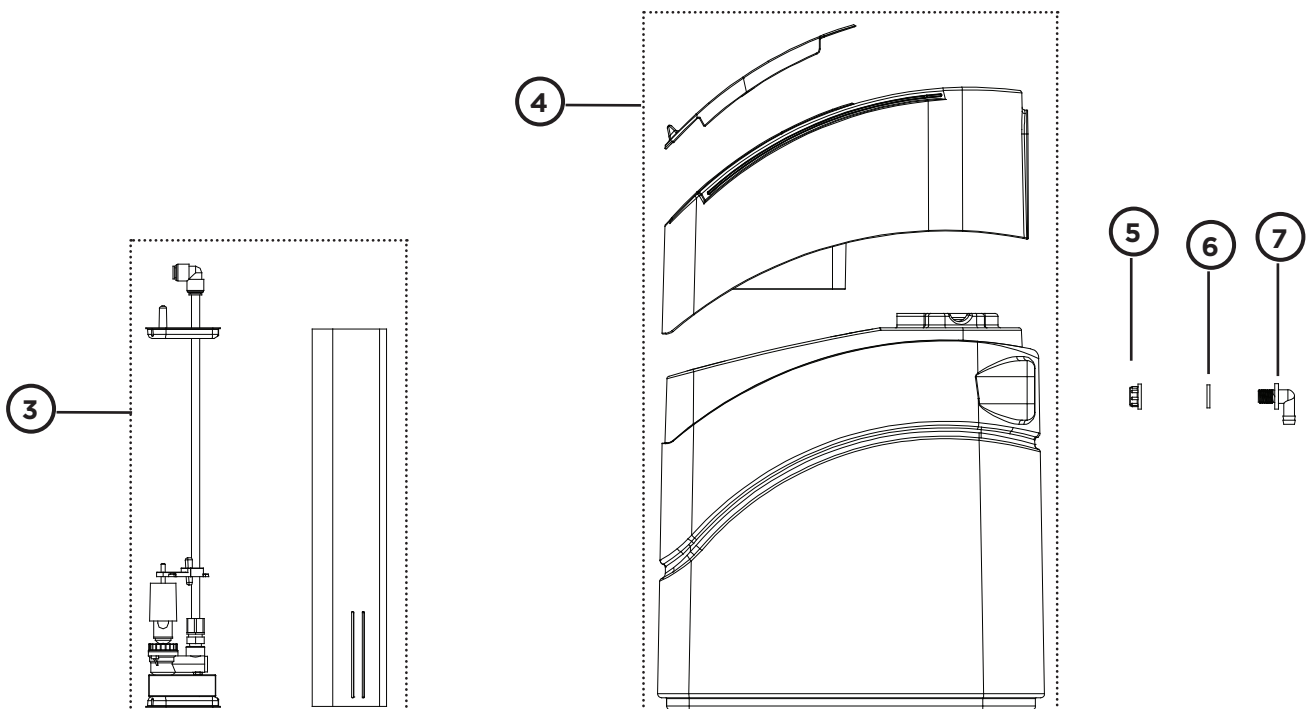
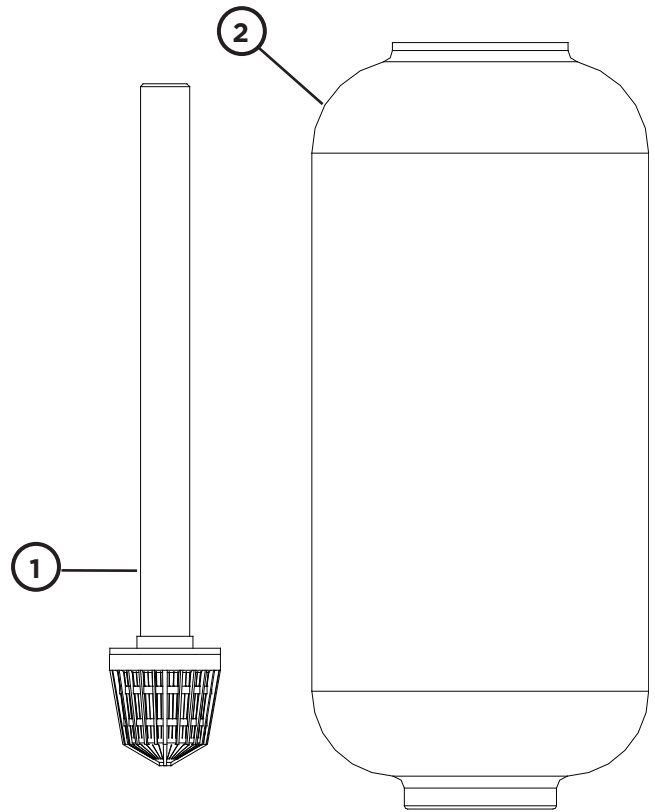
Level and Level Seals

Dwg. No.	Description	Part No.
1	Solitaire Main Valve Screw	14703A
2	Solitaire Main Valve Nut	14741
3	In/Out Tank Adapter O-ring, 122	1328
4	O-ring - 148 Cap Seal	14745
5	Solitaire Level Three Seal	14727
6	Solitaire Level Four Seal	14733
7	Solitaire Level Five Seal	14736
8	Solitaire Level Six Seal	14739
9	O-ring, 338 Tank / L6	14742
10	Distributor Tube O-ring, 215 - L6	1800

Brine Valves, Tanks and Tubes

Essential Gold

Dwg. No.	Description	Part No.
1	Distributor Tube	15856
2	8" x 17" Media Tank	15801
3	Brine Valve Assembly	15804
4	Cabinet Assembly	15802
5	Overflow Elbow	1138A
6	Overflow Nut	1139A
7	Overflow Washer	10092
--	Fine Mesh Resin	13370



Essential Platinum

Dwg. No.	Description	Part No.
1	Distributor Tube	13433
2	9" x 35" Media Tank	15316
3	Brine Valve Assembly	7805
4	18" x 35" Brine Drum Assembly	15062
--	Standard Mesh, H. C. Resin	13683
--	Polypropylene Fill	15508

